



Commonwealth Games 2026 – Job Description

Job title:	Senior Manager, Results Technology and Games Management Systems
Division:	Technology and Broadcast
Department:	Technology
Reports to:	Head of Technology Operations
Location:	Glasgow (Flexible working available)

Background to the 2026 Commonwealth Games

In July and August 2026, Glasgow will host the Commonwealth Games. Approximately 3000 athletes and team officials from up to 74 nations and territories across the Commonwealth will come together in an 11-day celebration of sport and culture. Events will take place across Glasgow, entertaining around 500,000 ticketed spectators and reaching a global broadcast audience of more than one billion.

This is a unique opportunity to be at the heart of a world-class event, working with passionate professionals and visionary leaders who are committed to showcasing Glasgow on the international stage as well as delivering an event of excellence to athletes and the local community.

The Senior Manager, Results Technology and Games Management Systems, will lead two key workstreams:

- Results Technology Services (RTS)
- Games Management Systems (GMS).

The successful candidate will serve as the OC's primary technology representative and subject matter expert for these areas, working closely with technology partners, internal teams, and suppliers to design, plan, implement, and manage Games-critical systems and services.

This role offers the successful applicant the opportunity to contribute to a new and innovative approach to planning and delivering the Commonwealth Games, supporting the development of optimised Games-time solutions, and challenging previous Games' norms..



Role Summary / Key Accountabilities

Key Responsibilities:

Results Technology Services (RTS):

- Collaborate with Timing, Scoring & Results (TSR) and Results Information System (RIS) partners to design, plan and implement the results services for all sports.
- Plan and manage the installation, operation, and testing of timing and scoring equipment in collaboration with RTS partners.
- Ensure all requirements are captured and delivered in line with agreed service levels and stakeholder expectations.
- Liaise with Sport and other OC functions to gather and validate sport-specific requirements, schedules, and field-of-play layouts.
- Support the Head of Broadcast with the development of on-screen TV graphics through participation in the relevant Working Group
- Lead testing and validation of results systems, including user acceptance and integration testing.
- Monitor RTS services during Games-time, ensuring service levels are met and corrective action is taken as needed.

Games Management System

- Manage the delivery and integration of GMS, working across the Organising Company, delivery partners, and technology suppliers.
- Act as the interface between functional areas (e.g. Sport, Workforce, Accreditation) and technical teams, gathering and translating operational requirements into system specifications.
- Facilitate regular meetings for each GMS application, ensuring coordination between the supplier and the respective functional area (FA) owner
- Support the planning and execution of user testing, and system owner onboarding for GMS applications.
- Accountable for incident management, user support, and service continuity.

Project Management

- Maintain and report on RTS and GMS project plans, milestones, and progress.
- Lead on the planning and management of Governance meetings with RTS and GMS suppliers.
- Ensure alignment of workstreams with the budget, balancing resources with effective and efficient operations
- Validate payment milestones for approval by the Head of Technology Operations.
- Identify and manage project risks, developing mitigation strategies as required.
- Participate in operational planning for venues to ensure an integrated delivery.
- Engage cross-functionally within the OC to ensure RTS and GMS planning is integrated and on track.

Games-Time Delivery

- Confirm readiness of all RTS and GMS services for Games-time operation.
- Manage issue resolution through the Technology Operations Centre (TOC).



- Deliver daily reporting on RTS and GMS services, including incidents and service level metrics.
- Support the end-to-end delivery of competition results services at venues through a roaming role as required.
- Coordinate decommissioning and return of all equipment post-Games.
- Produce wrap-up reports and contribute to knowledge transfer processes.

Other activities and priorities as agreed with the Head of Technology Operations to support the planning and delivery of the workstream services

Responsibilities of the role will evolve during the lifespan of the Organising Company, and it is likely that the role profile will evolve with the changing needs of the OC.

Knowledge & Experience

- Proven experience in results technology and/or Games management systems within major sporting events.
- Strong understanding of multi-party delivery models and cross-organisational collaboration.
- Proven project management and stakeholder engagement capabilities.
- Familiarity with Olympic Data Feed (ODF) protocols, and development, or similar sports data feeds, and APIs.
- Experience with Olympic Results and Information Services (ORIS).
- An understanding of software development and testing lifecycles.
- Familiarity with Games systems: accreditation, sport entries, or volunteer platforms
- Strong analytical, decision-making, and documentation skills.
- Familiarity with elite sport rules, formats, and competition requirements.
- Able to adapt style of communication and approach, communicating clearly and concisely.

Personal Characteristics

- Collaborative: Builds strong partnerships, understands shared goals, and works across organisational boundaries.
- Flexible: Adapts to new structures and workflows within an evolving event delivery model.
- Purpose-led: Aligns with the Glasgow 2026 mission of creating an inclusive, community-first, and low-carbon Games.
- Inclusive: Designs and supports systems with accessibility, equity, and ease of use in mind.
- Detail-oriented: Manages complexity while keeping critical systems on track and fully operational.

