

GAMES FAMILY GUIDE



Dear Games Family

On behalf of the Organising Committee, we would like to officially welcome you to the Birmingham 2022 Commonwealth Games.

The last couple of years have been challenging for many, and so it is an absolute pleasure to be able to bring everyone back together in Birmingham. This is the perfect host city for an international event as so many different nationalities are represented here, making this feel like a home Games for many of the 72 Commonwealth nations and territories that we are delighted will be taking part in this edition of the Games.

Birmingham 2022 will make history. With 19 sports and 8 Para sports, we have a bigger sports programme than any previous edition of the Commonwealth Games, including more Para sport than ever before. We are also extremely proud to be the first global sports event to have more medal events for women than men, ensuring that this edition of the Games will be a superb showcase for women's sport.

This will be the biggest event that has ever been staged in the West Midlands region of England and the wonderful host city of Birmingham is ready for its moment in the sporting spotlight. The excitement has been building and now it is time for Birmingham, a vibrant and bold city, to take centre stage.

We hope that you enjoy your time with us and know that you will receive a very warm welcome from the people of the West Midlands, from our dedicated team and from the 14,000 members of the Commonwealth Collective, the wonderful volunteers who are helping us to deliver the Birmingham 2022 Commonwealth Games.

Ian Reid

CEO of Birmingham 2022



Ashwin Lokare

Head of Games Family Services



▶ CONTENTS

Games Family Hotel	4
Games Time Arrivals and Departures	5
Ports of Entry	5
Games Participation Confirmation (GPC) Letter	6
Transport Services for Arrivals and Departures	6
Welcome Centre	7
Games Time Transport	8
T1 System Overview	8
T2 System Overview	10
Public Transport (PT)	18
Inter Village Shuttle (IVS) Service	19
Opening and Closing Ceremony Transport	20
Ticketing	21
Prime Event Access	21
Medical Services	23
Opening and Closing Ceremonies	24
Venue Maps	24
Competition Venues	25
Games Family Lounges	26
Games Family Seating	26
Commonwealth Games Villages	27
Accessibility	28
Cultural Programme	29
UK House	30
Pride House Birmingham	30
Sustainability	30
General Information for your visit to Birmingham	32
Comic Relief	33
Merchandise Store	34

▶ GAMES FAMILY HOTEL (GFH)

The Grand Hotel – Birmingham

The Grand Hotel in Birmingham will be the accredited Games Family Hotel for the Birmingham 2022 Commonwealth Games and is the only 'Exclusive Use Hotel' that will accommodate Games Family. It sits in the heart of Birmingham City Centre, situated near many Birmingham 2022 venues. This luxury Grade II* listed building was originally opened in 1879 and following extensive restoration and refurbishment it reopened in May 2021 retaining the building's French Renaissance and Victorian exterior.

For any Games Family Hotel specific queries please contact: GamesFamilyHotel@birmingham2022.com.

Address: Colmore Row, Birmingham B3 2BS

www.thegrandhotelbirmingham.co.uk

Games Family Service Centre

The Grand Hotel will host the Games Family Services Centre where Games Family delegates will be able to meet with the Birmingham 2022 team, who will assist in providing:

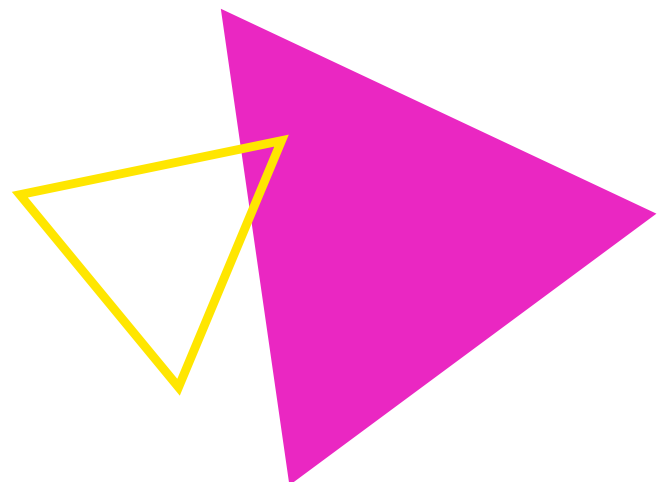
- Information about competition schedules and results
- Validation (in the neighbouring Hotel Du Vin)
- T1, T2 and ceremonies transport information
- Departure information
- Information of general interest to members of the Games Family.

Operating Period:

25 July – 10 Aug 2022

The Food & Beverage timings at the Grand Hotel for the Games Family are as follows:

Food & Beverage Options	Timings	
Isaac's		
Breakfast	Weekdays: 06:30-10:30	Weekends: 07:00-11:00
Dinner	18:00-22:00 (Last Orders)	
Madeline's Bar		
Opening Hours	10:00-23:00	Last Orders: 22:30



Games Time Arrivals and Departures

Ports of Entry

The City of Birmingham is serviced by Birmingham Airport (BHX) which is the Preferred Port of Entry to the Games. It is situated close to the Welcome Centre (WEL), Athletes' Villages and to the City Centre. Wherever possible it is the preference of Birmingham 2022 that all clients fly into BHX.

London Heathrow (LHR) and London Gatwick (LGW) are Serviced Ports of Entry as they offer more direct flight routes and airlines than BHX. Both airports are approximately 2 hours 30 minutes journey time from Birmingham (this will vary during peak travel times).

Birmingham International Rail Station (BHI) is the only serviced rail station for the Games that an Arrivals and Departures service will operate through. Client groups arriving at BHX, LHR and LGW either internationally or domestically will have access to Birmingham 2022 support.

Each client group's point of contact is responsible for providing travel information for each member of its delegation by 29 June 2022. Information not provided by this date may result in delays at the border, PoE and/or Games accommodation. Travel data will be submitted through the Arrivals and Departure System (ADS) client portal.

All transport must be booked via the ADS system. Please note there will be no 'On Demand' services operating from PoEs.

The Birmingham 2022 Arrivals and Departures team will be on hand to provide assistance with issues. All clients will be provided direction and/or assistance before immigration (by Airport Ambassadors), at baggage reclaims, in arrivals and check-in halls and at Birmingham 2022 transport load zones. A team of Birmingham 2022 staff will be deployed at Birmingham International Rail Station (BHI) who will meet clients on arrival and direct them to the onward transport to the Welcome Centre (WEL).

Arriving at BHX, LHR & LGW

Games Family arriving at BHX, LHR & LGW, either internationally or domestically, will have access to support in each of the arrivals halls. The Arrivals and Departures desks will be there to provide directions to transport Load Zones and provide assistance to resolve issues such as lost or delayed baggage. Through the support of the UK Border Force and Airport Authorities, Games Family members arriving in Birmingham via BHX & LHR will be able to use Games Lanes at border control. Games Lanes will be operational from 19 July – 8 August 2022.

Games Family members not in possession of their [Games Participation Confirmation \(GPC\)](#) must use the normal immigration lanes. They should approach the Arrivals and Departures desk in the main arrivals hall where the Arrivals and Departures team can facilitate access to transport for all entitled clients.

Games Family members must ensure their baggage is in their possession before leaving the baggage claim area as re-entry will not be permitted. The GPC will entitle each participant to access a transport service to the GFH via the Welcome Centre upon arrival at BHX, LHR & LGW.

Private charter arrivals at BHX

Games Family members who wish to arrive by private aircraft must make their own provisions by booking a slot with BHX via the private aircraft facility operators, [XLR](#) and [Signature](#).

Arrivals by Rail

Birmingham International Rail Station (BHI) is the main arrival station for Games Family due to its proximity to the Welcome Centre (WEL). All Games Family members travelling through the station will receive arrivals and departures support services and onward transport to the Welcome Centre. Onward transport from BHI will be a shared shuttle to the WEL.

Games Participation Confirmation (GPC) Letter

Accreditation will provide all client groups with an electronic document to confirm that they are an official participant of the Games. This letter will be issued after 29 June to those that have completed The Arrivals and Departure System and can be used to access the dedicated Games Lanes at PoEs, as well as the transport service to the Welcome Centre (where applicable). This document can be shown on a mobile device or printed out.

NOTE: Depending on COVID-19 measures at the time of travel, there may be additional documentation required. The Games Participation Confirmation will not override or supersede this documentation unless clearly stated.

Unlike previous Games, Non-Validated Passes (NVPs) will NOT be issued to facilitate entry to the United Kingdom (UK). Those who require a visa to travel to the UK will be assisted through this process by the Accreditation team (ACR). The requirement for assistance will be captured through the accreditation process and managed by a dedicated visa team.



Transport Services for Arrivals and Departures

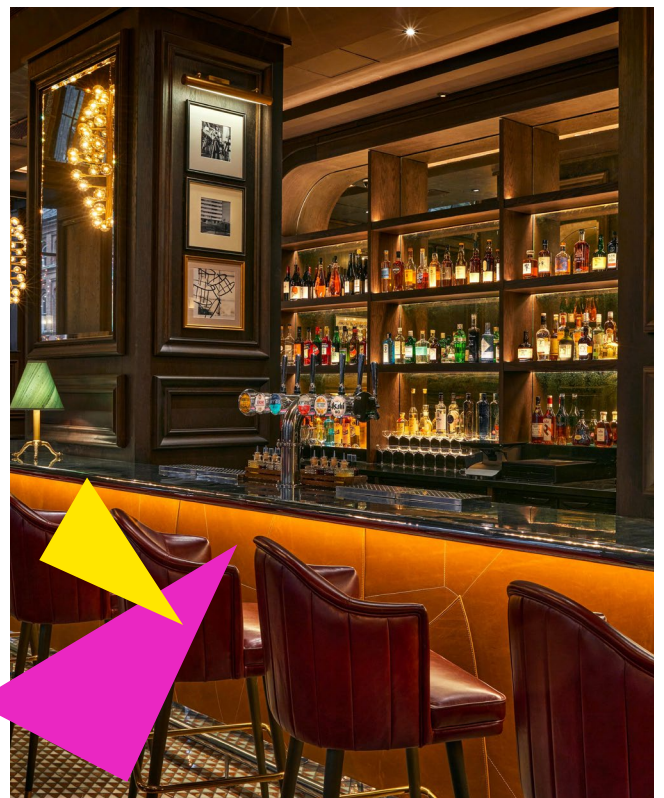
T1 and T2 stakeholders will be required to submit their travel information (both arrivals and departures) into the Arrivals and Departures System (ADS) by 29 June 2022.

If no travel information is entered into the ADS, this will result in either no transport being planned or longer wait times to access transport to OC hotel locations.

Arrivals and departures will operate a full transport operation from 22 July to 10 August. A limited service will operate from 19 – 21 July to support the Delegation Registration Meetings (DRM).

Clients arriving from Birmingham Airport (BHX), Birmingham International Train Station (BHI), London Heathrow (LHR) and London Gatwick (LGW) will be taken to the Welcome Centre (WEL) before taking an on-demand T2 car to their hotel, or the inter-village shuttle to their village.

For departures, clients will be taken from their official hotels only to either Birmingham Airport (BHX), Birmingham International Train Station (BHI) or London Heathrow (LHR). T1 clients can use their dedicated car and driver for departures. T2 stakeholders should create a request for transport via the Birmingham 2022 Transport App to ensure departure service (travel for this purpose can be requested outside of operational hours).



Welcome Centre

If Dignitaries choose to use Birmingham 2022 transport from Ports of Entry, they will be directed via the Welcome Centre (WEL). If clients do not wish to pass through the Welcome Centre, they can skip this process and head straight to the Games Family Hotel or their respective accommodation, however this direct transportation will not be provided by Birmingham 2022.

Upon arrival at the Welcome Centre, clients will be issued with accreditation before being transported to their accommodation. Clients who choose to bypass the Welcome Centre will have to collect their accreditation from the Hotel Du Vin between 9:00am-9:00pm before they will be allowed to enter the Games Family Hotel.

The journey to the Welcome Centre is approximately ten minutes from Birmingham Airport (BHX) and Birmingham International Rail station (BHI) and directly accessible by motorway from London Heathrow (LHR) and London Gatwick (LGW). The journey time from London airports is approximately 2 hours 30 minutes, however this may be longer during peak traffic hours.

Arrivals and Departures will operate a full transport operation from 22 July - 10 August

Airports operational hours: 05:00 – 00:00

Rail stations operational hours: 08:00 – 22:00

Welcome Centre: 24 hours a day

Check-in and security procedures

Check-in times

- Long-haul flights: check in three hours prior to scheduled departure.
- European flights: check in two hours before scheduled departure.
- UK flights: check in one hour prior to scheduled departure.

All scheduled flight passengers must pass through security control after check-in and before entering the airport departure lounge.

Hand baggage restrictions

Restrictions apply to all liquids, creams, gels, pastes and aerosols taken through security control. Liquids may only be carried in containers holding 100ml or less and must be presented in a plastic bag at security control.



Games Time Transport

T1 System Overview

The T1 service is available to all Birmingham 2022 Games Family with T1 Accreditation Transport privilege and includes:

SERVICE	LOCATION	DATES	HOURS OF OPERATION
T1 dedicated car and driver.	Anywhere in the Birmingham 2022 footprint excluding travel to London*, in consultation with driver.	19 July – 10 August	Dedicated driver available for one 10-hour shift per day between: 07:00 – 23:00**

* A scheduled bus service is available to London Lee Valley VeloPark, in lieu of T1 transport. See 'T2 scheduled bus service'.

**The T1 and T2 systems cease all operations on 28 July and 8 August from 15:00 (16:00 for clients attending Squash or Hockey events), for Opening and Closing Ceremonies. Travel outside of operational hours is by user-pay taxis only.

Where the T1 system is unavailable (e.g., outside of the driver's agreed 10-hour shift) T1 clients may utilise the T2 system.

Dedicated driver

A trained volunteer driver will be permanently matched to each client. Where a driver requires a day off, their mobile phone will be handed to the replacement driver, so that the Client has a consistent contact number.

Drivers are available for a 10-hour period between 07:00 to 23:00 each day and require a minimum of 12 hours off between shifts. T1 clients are responsible for managing their own drivers schedule and should liaise with them directly.

Vehicle activation

Vehicle activation will take place within 24 hours of the client's arrival in Birmingham. Clients will be provided with their drivers contact information in advance and will liaise with them directly to confirm a convenient time.

Vehicle activation will take place at the Games Family Hotel.

Where an activation has not been scheduled, drivers will report to the Games Family Hotel at 09:00 the day after the client's arrival in Birmingham.

Clients are encouraged to submit anticipated daily schedules and the start time of their T1 service to:

t1-fleetsystems@birmingham2022.com

Transport help desk

Transport staff will be available at the following locations throughout the Games period to assist clients with the Birmingham 2022 Transport system. Please note, you will require appropriate venue accreditation to access these sites.

VENUE	LOCATION	DATE
Games Family Hotel - The Grand Hotel	Games Services Centre – Transport desk	25 July – 10 August
Commonwealth Games Village - University of Birmingham	CGA Services Centre – Transport desk	19 July – 10 August
Commonwealth Games Village, University of Warwick	CGA Services Centre – Transport desk	
Commonwealth Games Village, NEC	CGA Services Centre – Transport desk	20 July – 10 August
ALL subject to change		

Clients without access to the above locations, or who have queries pre-Games should reach out to their relevant Birmingham 2022 contact.

T2 System Overview

The Birmingham 2022 T2 system is available to all Games Family with a T2 transport accreditation privilege. An individual with T2 guest accreditation may also access the system but must be accompanied by the primary T2 client.

The Birmingham 2022 sustainability pledge has driven the T2 system design, which utilizes a variety of transport solutions for a more sustainable, efficient, and effective Transport Program.

T2 transport includes on-demand (ODS) and request for transport (RFT) vehicles, bookable/scheduled shared services (BSS, SSS), scheduled buses (SBS), walking routes (WLK), public transport (PT), and shared buses for departure from competitions with strong Games Family attendance (PE).

The **T2 destination list** outlines the locations and availability of T2 services.

The **T2 systems map** shows travel options from the primary T2 system hub (Games Family Hotel).

Important notes regarding the T2 system:

- Every venue has designated T2 load zones. Journey's will start and end at these points only. Birmingham 2022 volunteers and staff will be available at venues to assist with wayfinding.
- The T2 system will cease operations on 28 July and 8 August at 15:00 (16:00 for clients attending Squash or Hockey events), for Opening and Closing Ceremonies. Transport from pre-ceremony locations will be advised separately by venue or event management.
- T2 vehicles are shared amongst all T2 clients and provide one-way trips only. Cars will not remain with clients for any waiting period and return trips must be arranged separately.
- All services are subject to vehicle availability, which may be constrained at times of high demand. Clients may experience wait times between 5 – 15 minutes during these periods.
- Vehicles will only travel to locations on the T2 destination list. Clients accommodated in hotels that are not listed on the T2 destination list should walk/transit to their closest T2 destination to access the T2 system.

T2 system hours of operation

SERVICE	LOCATION	DATES	HOURS OF OPERATION
On demand service (ODS)	Games Family Hotel (GFH)	25 July – 8 August	07:00 – 23:00
	Hyatt Regency Hotel		07:00 – 23:00
	Commonwealth Games Village – Birmingham (CGB)	22 July – 8 August	09:00 – 21:00
	Commonwealth Games Village – NEC (CGN)		09:00 – 21:00
	Commonwealth Games Village – Warwick (CGW)		09:00 – 21:00
	Competition venues		1-hour pre comp to 1-hour post comp only**
Request for Transport (RFT)	All Birmingham 2022 T2 destinations as defined by the T2 destination list.	19 – 21 July	08:00 – 20:00
		22 – 24 July	07:00 – 21:00
		25 July – 8 August	07:00 – 23:00

*The T2 system ceases all operations on 28 July and 8 August from 15:00 (16:00 for clients attending Squash or Hockey events), for Opening and Closing Ceremonies. Travel outside of operational hours is by user-pay taxis only.

**Services will continue to run to support egress of competitions that end post 23:00.

Travel to non T2 destinations

Birmingham and the West Midlands are connected by a comprehensive public transport system. T2 clients traveling to places not listed on the T2 Destination List are encouraged to take public transport, which is free with Birmingham 2022 Accreditation.

Alternatively, taxi services are available throughout Birmingham. There are taxi stands at competition venues, villages and directly in front of the Games Family Hotel (taxi stand on Colmore Row). Taxis are user pay and not reimbursable.

T2 On-Demand System (ODS)

On-demand system (ODS) is available at the below locations/times:

LOCATION	DATES OF OPERATION	HOURS OF OPERATION*
Games Family Hotel (GFH – The Grand)	25, 26, 27 & 29 July – 7 August	07:00 - 23:00 07:00 – 15:00
Games HQ/UK House (Hyatt Regency Hotel)	28 July 8 August	07:00 – 15:00 (16:00 for Squash and Hockey competitions only)
University of Birmingham Athlete Village (CGB)	22- 27 July & 29 July – 7 August	09:00 - 21:00 09:00 – 15:00
University of Warwick Athlete Village (CGW)	28 July 8 August	07:00 – 15:00 (16:00 for Squash and Hockey competitions only)
NEC Athlete Village (CGN)		
<p>The following competition venues will have dedicated OD services to support egress:</p> <ul style="list-style-type: none"> • Alexander Stadium (Athletics and Para Athletics) • Edgbaston Stadium (T20 Cricket) • NEC (Badminton, Boxing, Netball, Table Tennis and Para Table Tennis, Weightlifting, Para Powerlifting) for clients with onward journeys not accessible by PT. • Sandwell Aquatics Centre (Diving, Swimming and Para Swimming) • University of Birmingham (Squash and Hockey) <p>The remaining competition venues will use a combination of walking routes, public transport, RFT and shared services to support egress.</p>	Based on competition schedule	1 hour prior to competition start to 1 hour post competition end**

*Travel outside of operational hours is by user-pay taxis only.

**Services will continue to run to support egress of competitions that end post 23:00.

On Demand Service (ODS) is available for travel to official T2 destinations only, as defined by the T2 destination list.

All T2 services are one-way and return journeys need to be organized separately. Where the ODS is unavailable, clients will need to consider a RFT or alternate service for their journey.

The fleet team will be in regular communication with Games Family Lounge and Venue Transport staff and will have capacity to surge vehicles to any venue if/when required. While demand is closely monitored clients may experience short wait times (5-15 minutes) during peak periods. Staff will notify clients of any anticipated delays.

Venue Transport staff may group T2 clients into 'destination packages' at load zones and ask that they share a vehicle. Any impact on travel time will be explained and requests not to be packaged will be respected.

Clients are welcome and encouraged to submit a RFT, even where ODS services are available, to help identify demand for the T2 service.

T2 Request for Transport (RFT)

Request for Transport (RFT) services are available at the following locations and times:

LOCATION	DATES OF OPERATION	HOURS OF OPERATION*
All Birmingham 2022 T2 destinations excluding London, as defined by the T2 destination list.	19 – 21 July 22 – 24 July 25 – 27 July 28 July 29 July – 7 August 8 August	08:00 – 20:00 07:00 – 21:00 07:00 – 23:00 07:00 – 15:00 07:00 – 23:00 07:00 – 15:00 (16:00 for Squash and Hockey competitions only)

*Travel outside of operational hours is by user-pay taxis only.

RFT is available at all T2 destinations (including those with ODS). A RFT is required for travel from a T2 destination that does not have an ODS or alternate/scheduled service, and for all movements requiring a Wheelchair Accessible Vehicle.

A RFT must be made at least two hours in advance of the service being provided, but clients are encouraged to book as early as possible. Approval of an RFT is subject to availability, and the earlier a request is submitted the more likely it is to be facilitated.

Bookings must be made via the Birmingham 2022 Transport App (see 'B2022 Transport App' information in this guide). While demand is carefully monitored by the Birmingham 2022 fleet team, clients may experience short waiting times (5-15 minutes) during peak periods.

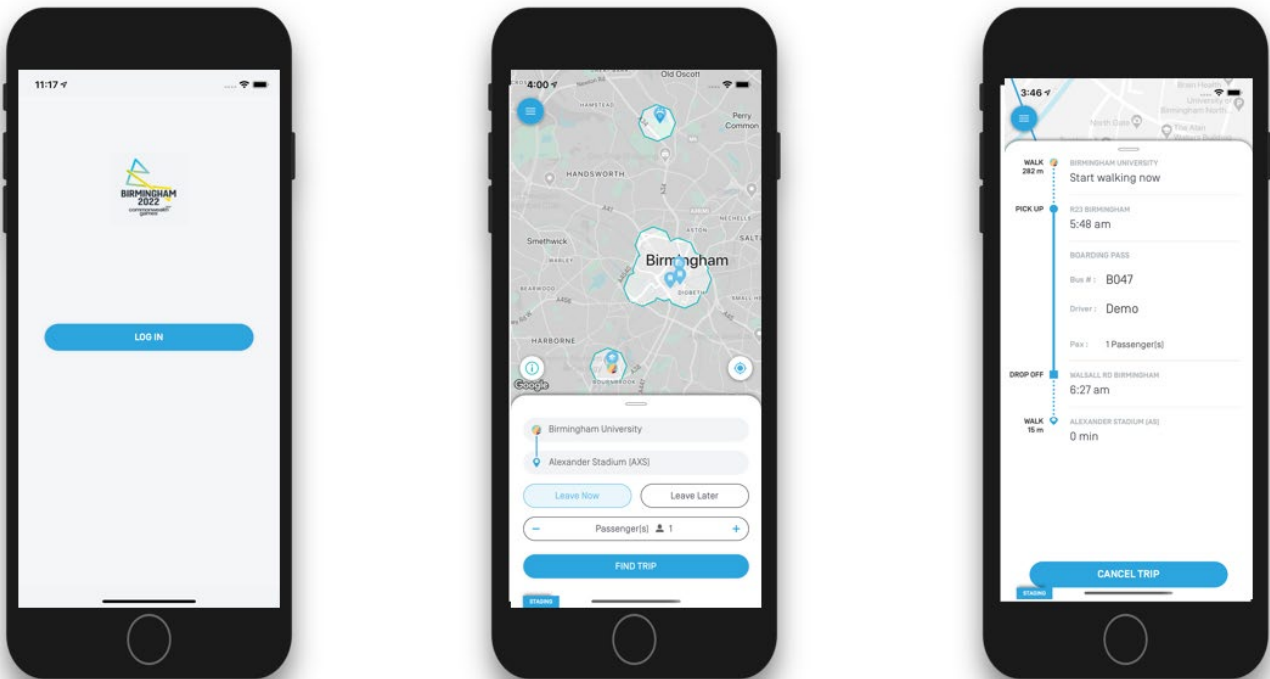
Birmingham 2022 Transport App

Request for Transport bookings will be made using the B2022 Transport mobile app. The app is based upon demand responsive transport (like Uber). While demand is carefully monitored by the Birmingham 2022 fleet team, clients may experience short waiting times (5-15 minutes) during peak periods.

The app will be released, along with a User Guide in July 2022. RFT's will be available from 18 July, in advance of the system launch on 19 July.

T2 clients are encouraged to download the app from the Apple or Google Play Stores, in advance of their arrival to Birmingham. This can be done from 19 July onwards by searching 'B2022 Transport' in the relevant app store.

You can see draft visuals of the app below.



T2 Accessible Vehicles

The Birmingham 2022 T2 fleet includes a selection of Wheelchair Accessible Vehicles (WAV). To ensure these are available when required they will not be available as part of the ODS. As such, clients who require a WAV must book all required transport as an RFT via the Birmingham 2022 Transport app.

T2 Bookable Shared Service (BSS)

For events where the travel time > 25 minutes from the Games Family Hotel, individual T2 cars will be replaced with a bookable shared service, departing from the Games Family Hotel only. Clients will share Multi Passenger Vehicles (MVP's) to and from the following venues:

SPORT	LOCATION	TRANSPORT SOLUTION	SERVICE DATES
Cycling Road Race	St Nicolas Parkway	Bookable shared service from GFH	7 August
Cycling Time Trial	West Park		4 August
Judo	Coventry Arena		1-3 August
Mountain Bike	Cannock Chase		3 August
Triathlon and Para Triathlon	Sutton Park		29 & 31 July
Wrestling	Coventry Arena		5 & 6 August

To book a set on a shared service, clients should:

1. Request transport via the Birmingham 2022 Transport App no later than 18:00 the day before competition*. Clients must reserve seats both to and from the competition venue.
2. Transit to the Games Family Hotel 15 minutes prior to departure to confirm reservation. Vehicles will depart from this location only, so clients staying elsewhere will need to factor this into their journey planning**.

Vehicles will be clearly marked, drivers will cross check Accreditation with the reservation list, and Venue Transport staff will be onsite to assist.

Following the competition, vehicles will depart from the T2 load zone. Clients must reserve a return seat in advance (18:00 the day before) as a separate booking. Again, drivers will cross check Accreditation with the reservation list before departure.

*Doing so will allow the Birmingham 2022 fleet team to coordinate volunteers and vehicles in line with demand. Bookings made after this cannot be guaranteed.

**Clients are encouraged to walk from City Centre accommodation or book an RFT from their nearest T2 destination to the hotel.

T2 Scheduled Shared Service (SSS)

Access to the following competition will be via a scheduled (hourly) shared service departing from the Games Family Hotel only.

SPORT	LOCATION	TRANSPORT SOLUTION	SERVICE DATES
Lawn Bowls and Para Lawn Bowls	Victoria Park	Scheduled (hourly) shared service from GFH	29 July – 6 August

To ensure the right size service is provided, clients should indicate their intention to use this service via the Birmingham 2022 Transport app by 18:00 the day before competition.

Clients should transit to the Games Family Hotel 15 minutes prior to scheduled departure. Vehicles will depart from this location only, so clients staying elsewhere will need to factor this into their journey planning*.

Return trips will be available from 30 minutes prior to competition end until egress is complete. Transport staff will coordinate on the ground in collaboration with the Games Family Lounge.

Timetables are subject to change. The most up-to-date timetables can be found via the Transport Desk at the Games Family Hotel. Clients are encouraged to check the timetables in the lead up to their journey for accurate departure information.

*Clients are encouraged to walk from City Centre accommodation or book an RFT to the hotel.

T2 Scheduled Bus Service (SBS)

Access to the following competitions will be via a scheduled bus (coach) service and depart from the Games Family Hotel only.

SPORT	LOCATION	TRANSPORT SOLUTION	SERVICE DATES
Rugby Sevens	Coventry Stadium	Bus service (coach) from GFH	29 – 31 July
Track and Para Track Cycling	London Velodrome*	Bus service (coach) from GFH	29 July – 1 August

*The T2 system will not be available for travel between Birmingham and London

Timetables are subject to change. The most up-to-date timetables can be found via the Transport Desk at the Games Family Hotel. Clients are encouraged to check the timetables in the lead up to their journey for accurate departure information.

Rugby Sevens

Services to Coventry Stadium (Rugby Sevens) will depart hourly across competition sessions from the Games Family Hotel only.

Clients should indicate their intention to use this service via the Birmingham 2022 Transport app by 18:00 the day before competition.

Clients are expected to transit to the Games Family Hotel*, with their Birmingham 2022 Accreditation, 15 minutes prior to the planned departure. Vehicles will be clearly marked, and Venue Transport staff will be onsite to assist.

Return trips will be available from 30 minutes prior to competition end until egress is complete. Transport staff will coordinate on the ground in collaboration with the Games Family Lounge.

*Clients are encouraged to walk from City Centre accommodation or book an RFT to the Games Family Hotel.

Track and Para Track Cycling (London)

One service per competition session will be provided to London Lee Valley VeloPark (Track and Para Track Cycling) departing from the Games Family Hotel only.

This will be a shared service between Games Family, Media and Technical Officials. There is no reservation for this service. Seats are allocated on a first come, first served basis.

Clients should arrive at the Games Family Hotel * with their Birmingham 2022 Accreditation 15 minutes prior to the planned departure. Vehicles will be clearly marked, and Venue Transport staff will be onsite to assist.

Buses will return to the Games Family Hotel at the end of each competition session. Due to the limited nature of this service, guests must return on the bus allocated for their session (i.e., you cannot travel to London on a morning service and return to Birmingham on an evening service).

*Clients are encouraged to walk from City Centre accommodation or book an RFT to the Games Family Hotel.

T2 Walking routes (WLK)

Birmingham City Centre is very condensed, making walking a practical and popular mode of transport. The following events are < 15 minutes' walk from the Games Family Hotel and T2 clients residing in City Centre hotels are asked to consider active travel from their accommodation to:

SPORT	LOCATION	TRANSPORT SOLUTION	SERVICE DATES
Basketball (3 x 3)	Smithfield	Walk to venue from City Centre	29 July – 2 August
Beach Volleyball	Smithfield		30 July – 7 August
Gymnastics	Arena Birmingham		29 July – 2 August (Artistic) 4 – 6 August (Rhythmic)
N/A	Hyatt Hotel (Games HQ)		N/A

Birmingham New Street and Snow Hill train stations are also within walking distance of most City Centre hotels.

Clients outside of walking distance, or individuals with accessibility needs may submit a RFT for these competitions. All RFT's must be made at least 2 hours in advance.

On-demand cars will not be available post competition from Arena Birmingham or Smithfield. Clients are asked to walk back to City Centre accommodation sites or their nearest T2 destination (either ODS or RFT) to facilitate their next movement within the Birmingham 2022 footprint.

T2 Prime Events (PE)

There are several events throughout Birmingham 2022 that are expected to attract strong Games Family attendance. To reduce traffic congestion and support efficient egress, the following competitions will use a shared bus service in lieu of T2 ODS vehicles, when leaving the venue only.

Buses will return all clients to the Games Family Hotel only. After arriving at the hotel, clients can walk to City Centre accommodation or utilise the ODS for onward journeys to T2 destinations (transport options will be available post 23:00 where required to support these movements).

SPORT	VENUE	PRIME EVENTS	TRANSPORT SERVICE
Athletics and Para Athletics	Alexander Stadium	All medal sessions	T2 bus egress back to the Games Family Hotel
Diving, Swimming and Para Swimming	Sandwell Aquatics Centre	All medal sessions	T2 bus egress back to the Games Family Hotel

Transport will be available in the lead up to and post competition end. Departures will be fluid based on demand and managed by Venue Transport in consultation with the Games Family lounge.

Birmingham 2022 also expects high demand for the following competitions. Games Family are encouraged to consider how their journey times may be affected, however there is no change to the transport offering.

SPORT	VENUE	PRIME EVENTS	TRANSPORT SERVICE
3 x 3 Basketball & Wheel-chair basketball	Smithfield	All medal sessions	Walking back to GFH/T2 destination
Lawn bowls	Victoria Park	All medal sessions	Scheduled shared service/PT
Netball	NEC Arena	Gold medal match	Train supported by T2 RFT
Track Cycling	London Lee-Valley VeloPark	All medal sessions	Scheduled bus service

Public Transport (PT)

Birmingham and the West Midlands are connected by a comprehensive public transport system. Clients located in the City Centre are asked to utilise public transport (free with Birmingham 2022 Accreditation) to the following competitions:

SPORT	LOCATION	TRANSPORT SOLUTION	COMP DATES
Badminton	Birmingham International for NEC Hall 5	Train from New Street station	29 July – 8 August
Boxing	Birmingham International for NEC Hall 4	Train from New Street station	29 July – 7 August
Judo	Coventry Arena station for Coventry Arena	Train from New Street station*	1-3 August
Lawn Bowls and Para Lawn Bowls	Leamington Spa station for Victoria Park	Train from New Street, Snow Hill or Moor Street stations (walk to station from city centre)** 9 minutes' walk from the station to the venue.	29 July – 6 August
Netball	Birmingham International for NEC Arena	Train from New Street station	29 July – 7 August
Para Powerlifting	Birmingham International for NEC Hall 1	Train from New Street station	4 August
Table Tennis and Para Table Tennis	Birmingham International for NEC Hall 3	Train from New Street station	29 July – 8 August
Weightlifting	Birmingham International for NEC Hall 1	Train from New Street station	30 July – 3 August
Wrestling	Coventry Arena station for Coventry Arena	Train from New Street*	5 & 6 August

*Bookable shared service is also available to Coventry Arena from the Games Family Hotel

** Scheduled shared service is also available to Victoria Park from the Games Family Hotel

Clients should refer to the [Train Line](#) webpage for updated timetables and to plan their journey. This is a public service operating on a first come, first served basis. There are no dedicated cars for T2 clients and Accreditation provides access to general cars only (no first class).

Demand for trains during days 1, 2 and 3 of NEC competition is expected to be high, and clients should factor this into their journey planning.

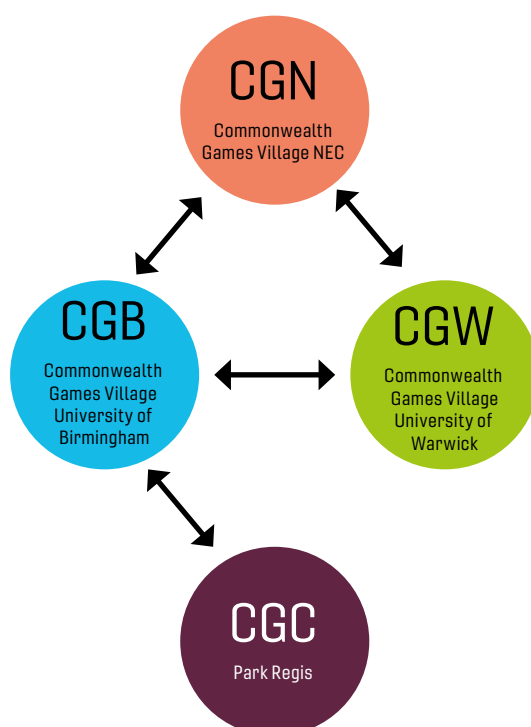
RFT is still available for clients travelling from outside the city Centre, with no alternate options.

Inter Village Shuttle (IVS) Service

The Inter Village Shuttle (IVS) Service connects the four Birmingham Athlete Villages - University of Birmingham (CGB), NEC (CGN), University of Warwick (CGW), and Park Regis hotel (CGC). Services operate every 15-30 minutes (see below table).

T2 clients are permitted to use the IVS service to travel between Villages.

SERVICE	FREQUENCY	TRAVEL TIME
Inter Village Shuttle CGB - CGN	Every 30 Mins	55 Mins
Inter Village Shuttle CGN - CGB	Every 30 Mins	55 Mins
Inter Village Shuttle CGB - CGW	Every 15 Mins	71 Mins
Inter Village Shuttle CGW - CGB	Every 15 Mins	71 Mins
Inter Village Shuttle CGN - CGW	Every 30 Mins	35 Mins
Inter Village Shuttle CGW - CGN	Every 30 Mins	35 Mins
Inter Village Shuttle CGB - CGC	Every 15 Mins	11 Mins
Inter Village Shuttle CGC - CGB	Every 15 Mins	11 Mins



Opening and Closing Ceremony Transport

A variety of pre-ceremony events are being held throughout Birmingham for Games Family clients. Guests will be transported via bus to and from the Ceremonies as part of their event. Clients should refer to the information provided by event management regarding these operations.

To minimize congestion, all T2 operations will at 15:00 on 28 July and 8 August at 15:00 (16:00 for clients attending Squash or Hockey events), for Opening and Closing Ceremonies. RFT will remain open outside of these hours for WAV requests only. Clients are encouraged to walk or utilise public transport to transit to and from accommodation to their pre-ceremony event.

Transport help desk

Transport staff will be available at the following locations throughout the Games period to assist clients with the Birmingham 2022 Transport system. Please note, you will require appropriate venue accreditation to access these sites.

VENUE	LOCATION	DATE
Games Family Hotel - The Grand Hotel	Games Services Centre – Transport desk	25 July – 10 August
Commonwealth Games Village Birmingham	CGA Services Centre – Transport desk	19 July – 10 August
Commonwealth Games Village of Warwick	CGA Services Centre – Transport desk	
Commonwealth Games Village NEC	CGA Services Centre – Transport desk	20 July – 10 August

Clients without access to the above locations, or who have queries pre-Games should reach out to their relevant Birmingham 2022 contact.



Ticketing

Games Family Ticketing Desk

A ticket desk will be located in the GFH and will be available to answer any questions about ticketing for Birmingham 2022.

OPERATING PERIOD:	OPERATING HOURS:
25 July – 8 August	08:00-22:00

Games Family Seating Access

Games Family accredited seating is available at all sessions with the exception of some one day cycling venues as these venues offer a specific standing area rather than a seating area. This area can be accessed with appropriate Games accreditation.

Prime Event Access (PEA)

For the Birmingham 2022 Commonwealth Games, there is a risk that demand for access to Games Family (GF) lounges including GF seating will exceed capacity at some venues, especially during medal sessions. To try and minimize disappointment, the Games Family Services team has put forth a system to make this as fair and transparent as possible.

Only GF members who have (INF) privileges on their accreditation in accordance with the Commonwealth Games Federation (CGF) accreditation matrix, will be eligible to attend Prime Events. Having INF does not guarantee a space in the GF lounge nor a seat in the GF seating bowl. PEA will be allocated on a first come first serve basis at every Prime Event session. The Venue Protocol Manager will have final discretion over the first come first serve process.

Please see the Prime Event Session Schedule on the following page.



Prime Event Session Schedule

SPORT	VENUE	SPORT	SESSION(S)	CAPACITIES
29 July	Sandwell Aquatics Centre	Swimming Multiple Finals	19:00-22:00	280
30 July	Sandwell Aquatics Centre	Swimming Multiple Finals	19:00-22:00	280
31 July	Sandwell Aquatics Centre	Swimming Multiple Finals	19:00-22:00	280
1 August	Sandwell Aquatics Centre	Swimming and Para-Swimming Multiple Finals	19:00-22:00	280
1 August	Victoria Park	Lawn Bowls (Field A) Women's Singles Final	16:30-19:45	50
2 August	Sandwell Aquatics Centre	Swimming Multiple Finals	19:00-22:00	280
2 August	Smithfield	Men's Wheelchair Basketball 3x3 Final	19:30-22:00	80
2 August	Smithfield	Women's Wheelchair Basketball 3x3 Final	19:30-22:00	80
2 August	Smithfield	Men's Basketball 3x3 Final	19:30-22:00	80
2 August	Smithfield	Women's Basketball 3x3 Final	19:30-22:00	80
3 August	Sandwell Aquatics Centre	Swimming and Para-Swimming Multiple Finals	19:00-22:00	280
4 August	Sandwell Aquatics Centre	Diving Multiple Finals	18:00-21:00	100
5 August	Sandwell Aquatics Centre	Diving Multiple Finals	10:00-13:00	100
5 August	Sandwell Aquatics Centre	Diving Multiple Finals	18:00-21:00	100
5 August	Victoria Park	Lawn Bowls Finals (Field A) Women's Triples Finals	16:30-19:45	50
6 August	Victoria Park	Lawn Bowls Finals (Field A) Men's Singles Final	16:30-19:45	50
6 August	Sandwell Aquatics Centre	Diving Final	10:00-13:00	100
6 August	Sandwell Aquatics Centre	Diving Multiple Finals	18:00-21:00	100
7 August	Sandwell Aquatics Centre	Diving Multiple Finals	17:30-20:30	100
7 August	NEC Arena	Netball Final	20:30-22:30	200
8 August	Sandwell Aquatics Centre	Diving Multiple Finals	10:00-13:00	100

Medical Services

Games Family members at the GFH will have access to a 24 – hour helpline, this will be linked to the Village Medical Services. A family practice service will be available daily in the morning and afternoon the morning and afternoon at the GFH*.

Follow the hotel protocols for emergencies through reception.

Medical services for Games Family at competition and training venues

Games Family members may also access First Aid facilities for urgent medical issues at competition, training venues and villages. Anyone requiring further medical assessment can be transferred to the nearest Polyclinic. If hospital admission for routine assessment is required, this will be arranged through the Polyclinic, Family Practice Services Clinic, or on-call Family Services doctor.

Medical repatriation

Birmingham 2022's repatriation insurance will cover accredited Games Family members. In the event of an incident during the Games up to and including 17 August, the individual will be transferred to their home nation.

FAMILY PRACTICE SERVICE TIMINGS AT GFH

Morning Session	08:00 – 9:00	*25/07/22 11:00 – 12:00
Evening Session	18:00 – 19:00	*08/08/22 14:00 – 15:00



Opening and Closing Ceremonies

Complimentary tickets are distributed to all accredited members of the Games Family and their guests, based on the entitlements contained in the CGF Accreditation Matrix. Non - accredited members of entourages will not be eligible for complimentary tickets and must purchase tickets if they wish to attend the ceremonies. Seats for these tickets will not be in the same area as those for complimentary tickets.

An Accreditation Pass must be presented when collecting complimentary tickets. Should a representative be sent to collect any ceremonies tickets, the Games Family Ticket Desk must be informed in advance, and the representative must present both their own Accreditation Pass and the Accreditation Pass of the person entitled to the ceremonies tickets.

All transport to the ceremonies for Games Family guests will depart from, and return to, the GFH .



Competition Venues

SPORT	VENUE	TRAVEL TIMES FROM GFH*
Aquatics (Diving)	Sandwell Aquatics Centre	33
Aquatics Swimming and Para Swimming	Sandwell Aquatics Centre	33
Athletics and Para Athletics	Alexander Stadium	23
Athletics (Marathon)	Smithfield (Start)	13
Badminton	NEC – Hall 5	34
Basketball 3x3 and Wheelchair Basketball 3x3	Smithfield	13
Beach Volleyball	Smithfield	13
Boxing	NEC – Hall 4	35
Cricket T20	Edgbaston Stadium	19
Cycling (Mountain Biking)	Cannock Chase Forest	69
Cycling (Road Race)	Warwick	62
Cycling (Time Trial)	West Park	71
Cycling (Track and Para Track)	Lee Valley VeloPark	19
Gymnastics	Arena Birmingham	8
Hockey	University of Birmingham Hockey and Squash Centre	19
Judo	Coventry Stadium	36
Lawn Bowls and Para Lawn Bowls	Victoria Park	60
Netball	NEC Arena	37
Rugby Sevens	Coventry Stadium	36
Squash	University of Birmingham Hockey and Squash Centre	19
Table Tennis and Para Table Tennis	NEC – Hall 3	35
Triathlon and Para Triathlon	Sutton Park	33
Weightlifting and Para Powerlifting	NEC – Hall 1	37
Wrestling	Coventry Arena	36

*Journey by Bus/Coach (min)

Games Family Spaces

Games Family Lounges

Games Family Lounges will be available at each competition venue during the Games. Accredited guests with Zone 1 privileges will have access to these lounges.

Food and beverages, competition results, WiFi and TVs will be provided in all lounges.

In addition, there will be a Games Family Reception Desk in every lounge which will provide transport, venue and competition-related information and overall support to Games Family members.

The Games Family Lounge opens one hour prior to competition and closes one hour after the end of competition or the conclusion of the last medal ceremony.

Games Family Seating

There will be dedicated Games Family seating in each competition venue. Venue Protocol staff/volunteers will be on hand to direct Games Family to their designated seating area, according to the seating privileges indicated on their Accreditation Pass.

On arrival at Birmingham 2022 venues, look for wayfinding signage to the Games Family Lounge.



Commonwealth Games Villages (CGV)

Villages

During the Games, Birmingham 2022 will operate a multi-site Village in the West Midlands; the Commonwealth Games Village Birmingham (CGB), the Commonwealth Games Village Warwick (CGW), the Commonwealth Games Village NEC (CGN), the Commonwealth Village City Centre (CGC) and a Satellite Village in London (SVL). The Village will provide athletes and team officials with a residential environment that is secure, comfortable, and friendly. It aims to offer a stress-free 'home away from home' which enables residents to focus on their preparation and competition, and to enjoy their Games experience.

The multi-site Village in the West Midlands is known collectively as the Commonwealth Games Village (CGV).

Operating period:

The Commonwealth Games Village (except for the SVL) will officially open at 08:00 on Friday 22 July and close at 18:00 on Wednesday 10 August 2022.

The SVL will officially open at 09:00 on 22 July 2022 and close at 11:00 on 02 August 2022.



Accessibility

Birmingham 2022 is an accessible and inclusive event, where considerations have been made to ensure those with accessibility requirements have a safe, independent, and dignified Games experience.

Planning and considerations have been made for athletes, spectators, workforce, and all involved in the Games.

By ensuring accessibility is embedded within everything we do, we ensure a better Games experience for all.

Accessible facilities, services, processes, and procedures feature across the Games.

Games Competition Venues

Accessible seating:

All of our venues have various accessible seating options.

Please confirm any accessibility requirements ahead of your arrival to ensure we can provide you with appropriate seating.

Accessible transport:

Accessible transport options for each venue can be found via the Games Journey Planner app.

Accessible vehicles are integrated within our fleet and some competition venues have accessible golf buggies to reduce walking distances.

Information Point and Family Rest Area:

All of our competition venues will have Information Points and Family Rest Areas.

Accessible facilities within our Information Points and Family Rest Areas include plug sockets for wheelchair charging and quiet spaces.

Manual wheelchairs will also be available if you require assistance getting to your seat.

Accessible and Changing Places toilets:

Accessible toilets are available at all of our venues.

Some competition venues will also have Changing Places toilets. Changing Places toilets are adult change facilities with a changing bed, hoist, toilet, and sink.

For venues that don't have a Changing Places facility, please ask for further details and we can advise you of the nearest location of this facility.

Dog Spending Area:

Toileting facilities for Assistance Dogs will be available at all competition venues.

Hearing loop locations:

Hearing loops are installed at the ticket office and Information Point.

Pre-Bookable Services

Hearing Augmentation Devices

Hearing augmentation devices will be available to use on site.

The device fits over the ear and provides spectators with a direct feed of the stadium audio system.

The content broadcast over the venue speaker system and via the hearing augmentation device will be the same.

Please be advised that the amount of content broadcast on this feed may differ from sport to sport.

These devices may enhance the experience for spectators with hearing or visual impairments.

Please confirm in advance or on arrival if you would like to have access to a device.

Blue Badge Parking

A limited number of pre-bookable Blue Badge Parking spaces will be available at all Games competition venues.

To book a parking space, please confirm in advance.

Games Family Hotel

The Grand Hotel:

The Grand Hotel has accessible facilities.

Cultural Programme

Birmingham 2022 Festival is a £12 million six-month long celebration generously supported by a range of funders with the aim of animating the entire West Midlands with ambitious creative works. Major support has been dedicated by Arts Council England and National Lottery Heritage Fund plus Spirit of 2012, Birmingham City Council and national Trusts & Foundations such as the Paul Hamlyn Foundation.

The festival aims to engage with an audience of 2.5 million, featuring over 300 artworks, projects and experiences and will be primarily free to attend.

To view the full programme, go to: www.birmingham2022.com/festival

Festival Sites

These sites are the city's own Front Room to the Games, places where sports and culture go hand in hand – enjoy the big screen action, innovative live and digital performances, food and drink, as well as unique chances to play and participate in sports in a fun and welcoming Brummie atmosphere. Festival Sites are the perfect opportunity for everyone to be part of the Games, even if you don't have a ticket!

You'll find our two major Festival Sites in Birmingham City Centre throughout the Games, in Victoria Square and at Smithfield alongside the Beach Volleyball, Basketball 3X3 and Wheelchair Basketball 3X3 events. Across the city, look out for our seven Neighbourhood Sites, local Festival Sites produced by and for local residents and bringing the Games experience right to our doorsteps. This also includes the Games' first ever Relaxed Festival Site, offering a relaxed and supported space for visitors to be part of the Games.

CITY CENTRE SITES

27 July - 8 August	Victoria Square
29 July - 7 August	Smithfield

NEIGHBOURHOOD SITES

28 - 29 July	Farnborough Fields, Castle Vale
29 - 30 July	Sense Touchbase Pears, Selly Oak (Relaxed Festival Site)
30 - 31 July	Sparkhill Park, Sparkhill
1 - 2 August	Edgbaston Reservoir, Edgbaston
3 - 4 August	Oaklands Recreation Ground, Yardley
5 - 6 August	Handsworth Park, Handsworth
7 - 8 August	Ward End Park, Ward End

UK House

UK House, The Commonwealth Business Hub

Situated at 'The Exchange,' UK House will be the hub of the Business and Tourism Programme (BATP) which will leverage the profile generated by the Games to boost the UK's global reputation as a leading destination for tourism, trade, and investment. The venue is a short walk from New Street and Birmingham Moor Street Station and will be open from 28 July to 8 August 2022.

Fully integrated with the Games, the BATP is designed to supercharge an uplift in the tourism, trade, and investment sectors, supporting economic recovery following the Covid-19 pandemic. The UK House programme will bring business leaders together from across the globe and Commonwealth, to facilitate a range of in-depth discussions on the trade and investment opportunities available across the UK. Priority days and themes include: a Commonwealth Business Forum, Food and Drink, Education, Data-driven Healthcare, Sports Economy, Creative Technology, Future Mobility and Tourism.

As the Games for Everyone, the Games will be used to promote Birmingham, the West Midlands, and the wider UK. This is a unique opportunity to attract domestic and overseas investment and create additional export deals. It is a chance to attract additional visitors and increase their spend when they arrive here. We will use the Games to attract more major events and conferences, boosting our international reputation by creating a stronger global brand and positive image of Birmingham, the West Midlands, and the UK.

Access to UK House is limited. Games accreditation does not guarantee access to UK House. For more information and to register interest in attending, go to: www.ukhouse2022.co.uk

Pride House Birmingham

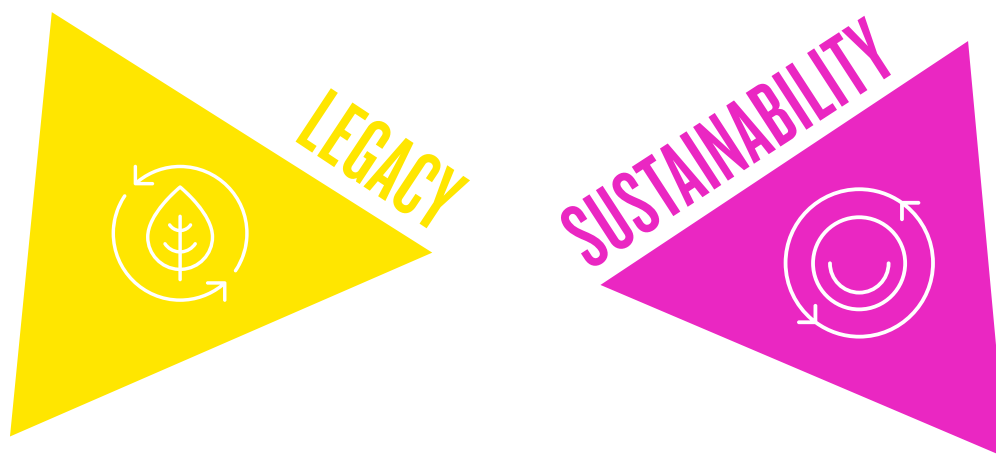
Pride House Birmingham is an initiative that will create a safe space and welcoming, inclusive environment for LGBTQ+ supporters, athletes, staff, volunteers, and organisations at the Birmingham 2022 Commonwealth Games.

Pride House will have a presence at each of the three main villages to provide support for the LGBTQ+ community. Village residents will have access to the hub for support and information.

For more information go to: <https://pridehousebham.org.uk/>

The most sustainable Commonwealth Games yet

Our ambition is to deliver the most sustainable Commonwealth Games yet.



Creating a carbon neutral legacy

- We are measuring our carbon footprint and taking steps to reduce it, focussing on key hotspots, such as encouraging spectators to use public transport included within every ticket.
- Where there are emissions that cannot be eliminated, we will take steps that will, over time, offset the entire carbon footprint of the Games, leaving a carbon neutral legacy, the first of any Commonwealth Games.
- This is through the planting of 2,022 acres of new forest in the Midlands region in partnership with our Nature and Carbon Neutral supporter Severn Trent.

Circular economy principles to minimise waste

- We are minimising waste by reusing and repurposing existing facilities and venues, hiring over buying where possible and significantly reducing the use of single use plastic by including free water bars to refill water bottles.

Conservation

- As part of our legacy to the region, we are playing our part in conserving and enhancing the natural environment for the benefit of local communities. In addition to the 2,022 acres of Commonwealth Forest that will be planted, Severn Trent are also creating 72 tennis-court-sized Tiny Forests in urban areas. Through our 'United by 2022' partnership with the Canals & Rivers Trust they are clearing 22 miles of canals, removing rubbish and plastics.

We have integrated sustainability into the Games education and training and are committed to sharing our learnings with others.

To find out more, please see our website: <https://www.birmingham2022.com/about-us/our-purpose/our-legacy/sustainability/>



General Information for your visit to Birmingham

Phone – The UK International Dialing Code is +44

Weather

In the months of July and August when the games will be held, Birmingham is no stranger to fluctuating temperatures, with temperatures reaching highs of around 25-28 degrees Celsius.

The odd rainy or overcast day can also be expected so it is imperative that this is taken into consideration. Temperatures do remain consistent and do not drop or rise drastically.

Currency

In Birmingham, the British currency of Sterling is used. The Pound Sterling (GBP/£) consists of 100 pence (p). Coins come in denominations of 1p, 2p, 5p, 10p, 20p, 50p, £1 and £2. All Notes and coins are issued from the Bank of England, the central bank of the United Kingdom.

Contactless bank cards and mobile wallets (PayWave, Tap & Go, Apple Pay etc) are widely acceptable in shops and on public transport. Currently, the limit for contactless payments is for £45 for bank card payments and unlimited for Apple Pay.

Power

The UK use plug type G, which is the plug that three rectangular pins in a triangular pattern. United Kingdom operates on a 230V supply voltage and 50Hz.





TOGETHER, WE CAN CHANGE LIVES LIKE NEVER BEFORE.

THE BIRMINGHAM 2022 COMMONWEALTH GAMES CHARITY PARTNERS



Sport Relief, United By 2022 and the Commonwealth Sport Foundation are excited to be teaming up to celebrate an incredible Summer of sport at the Birmingham 2022 Commonwealth Games.

We're joining forces to inspire the nation through our shared love of sport, using this momentous sporting event as an opportunity to raise money to change lives for the better. Together, we're working to empower local change-makers in Birmingham, across the UK, around the Commonwealth and beyond to raise money to tackle important issues, including mental health problems, gender equality, and supporting young people to reach their full potential.

No matter your sport or sporting ability, we can all make an impact.

You can find out much more about the Official Charity Partners of the Birmingham 2022 Commonwealth Games and how you can get involved and make a difference by scanning here:



HOW YOUR SUPPORT CAN MAKE A DIFFERENCE

Thabo's Story

Thabo is from inner city Johannesburg, South Africa. Described by those that know him well as a real character, Thabo is determined to make sure his life counts. He has had to overcome a mountain of challenges to find and stay on this positive path, resisting bad temptations all around him.

Crime, drugs and violence are rife both on the streets and in the block of flats where Thabo lives. As a young child, he was targeted by bullies and lived in fear. Family life is also tough, food is scarce and he often goes to bed without eating.

Thankfully, Thabo found the safety of the Fight With Insight boxing gym from a young age – an example of one of the many projects your support could help to fund. At just 6 years old he and his friends walked in to find four boxing bags and a welcoming atmosphere – he has never left.

Fight With Insight is an open access boxing gym using the sport as a hook to draw children into a programme that creates opportunities for further interventions. Regular boxing has helped Thabo to become fit and healthy. Just as importantly, the sport has helped him learn how to control the anger he feels and instead of being drawn to street life he knows he has a place where he belongs, where people care.

Your donations can help fund organisations like Fight With Insight and give life-changing support to people like Thabo.

Photo Credits: Karin Scherbrucker/Comic Relief.
Sport Relief is an initiative of Comic Relief, operating name of Charity Projects, registered charity in England & Wales (326568) and Scotland (SC039730). United By 2022 is the operating name of United By Birmingham 2022 Legacy Charity Ltd. Registered address: One Brindley Place, Birmingham, B1 2JB | Registered in England and Wales | Registered Charity: 1193875 | Company number: 13274864. Commonwealth Sport Foundation (charity registered in England, registration number 1173238 and Company registration number no. 10363544.) Comic Relief intends to split all donations equally between Comic Relief and registered charities United by Birmingham 2022 Legacy Charity and Commonwealth Sport Foundation.



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The sponsors featured here are accurate at the time of printing. You can find the full list of Birmingham 2022 sponsors [here](#).

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