

CGA ASSISTANTS' MANUAL



▶ WELCOME

Alright Bab!

Welcome to the Birmingham 2022 team and to the Games Family Services Functional Area. After much anticipation, we are delighted to host the 22nd Commonwealth Games here in Birmingham, a chance to celebrate with our global Commonwealth community, bring people together, and showcase the best of the West Midlands region. We are delighted that you have joined the Commonwealth Collective and will work with us to deliver one of the largest celebrations of sport and culture to take place in the United Kingdom.

It is important that all staff members and the Commonwealth Collective come together to form a skilled and united team this summer. Your participation in Role-Specific and Venue-Specific training sessions will help us achieve these goals - without volunteers, the Games would not be possible. You will be one of over 750 volunteers within the Games Family Services Functional Area, and we want to help you feel prepared and equipped to fulfil your role confidently, and to have fun along the way. This manual will provide you with the information to help you towards this goal and prepare you for your first shift as a CGA Assistant.

Finally, I want to thank you for your enthusiasm and dedication to the Birmingham 2022 Commonwealth Games. Good luck with your role and I hope the Games provide you with an amazing, once in a lifetime experience!

I look forward to meeting you all.



Ashwin Lokare
Head of Games Family Services



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▶ MY TEAM

GAMES FAMILY SERVICES

Games Family Services (GFS) is a functional area within the Birmingham 2022 Organising Committee. Games Family Services encompasses Birmingham 2022's relationships with, and services to, the [Commonwealth Games Associations](#) (CGAs), the Commonwealth Games Federation (CGF), and the wider Games Family (i.e. dignitaries, and other distinguished guests). The 'Games Family' are persons who are entitled to accreditation at the Games under the provisions of the Commonwealth Games Federation. Within Games Family Services there are two teams which have direct contact with the CGAs. These two teams are CGA Relations and CGA Services.

CGA RELATIONS

The role of the CGA Relations team is to provide the 72 CGAs with the necessary information to prepare for the Games. The CGA Relations team also liaise with the different functional areas of Birmingham 2022 and the CGAs to ensure athletes and team officials have the best experience possible.

The CGA Relations team cover the following regions:



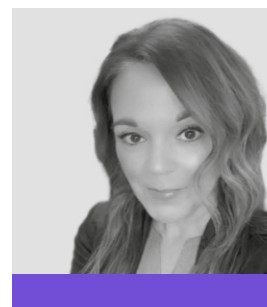
CARLI BILL

CGA RELATIONS MANAGER
EUROPE & OCEANIA



GINA DAWSON

CGA RELATIONS MANAGER
AFRICA & ASIA



LYNDSEY TETLOW

CGA RELATIONS MANAGER
AMERICAS & CARRIBEAN



CGA SERVICES

The CGA Services Team's goal is to ensure that all CGAs participating in the Commonwealth Games receive a consistent and correct level of service, thereby allowing all CGAs an equal platform for fair play and competition.

The CGA Services team consists of the following team members:



NATASHA RIALL

CGA SERVICES MANAGER



ADAM WARDEN

CGA SERVICES MANAGER



CHRISTY MCLEOD

CGA PUBLICATIONS
& COMMUNICATIONS
COORDINATOR



SOPHIE GILL

CGA SERVICES
COORDINATOR



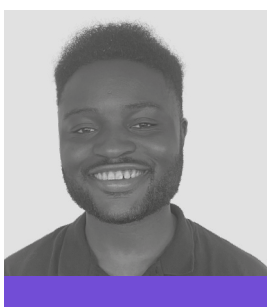
ARJUN AUJLA

CGA SERVICES
COORDINATOR



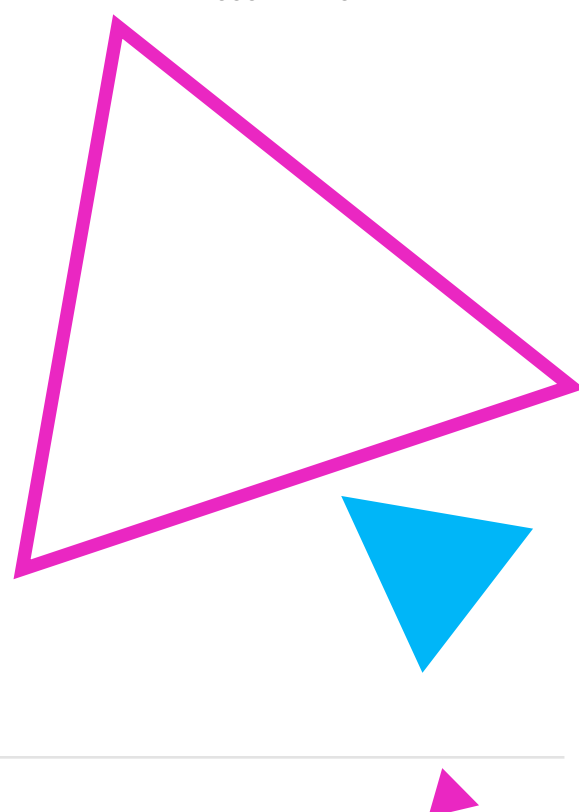
KATE ALLEN

CGA SERVICES
COORDINATOR

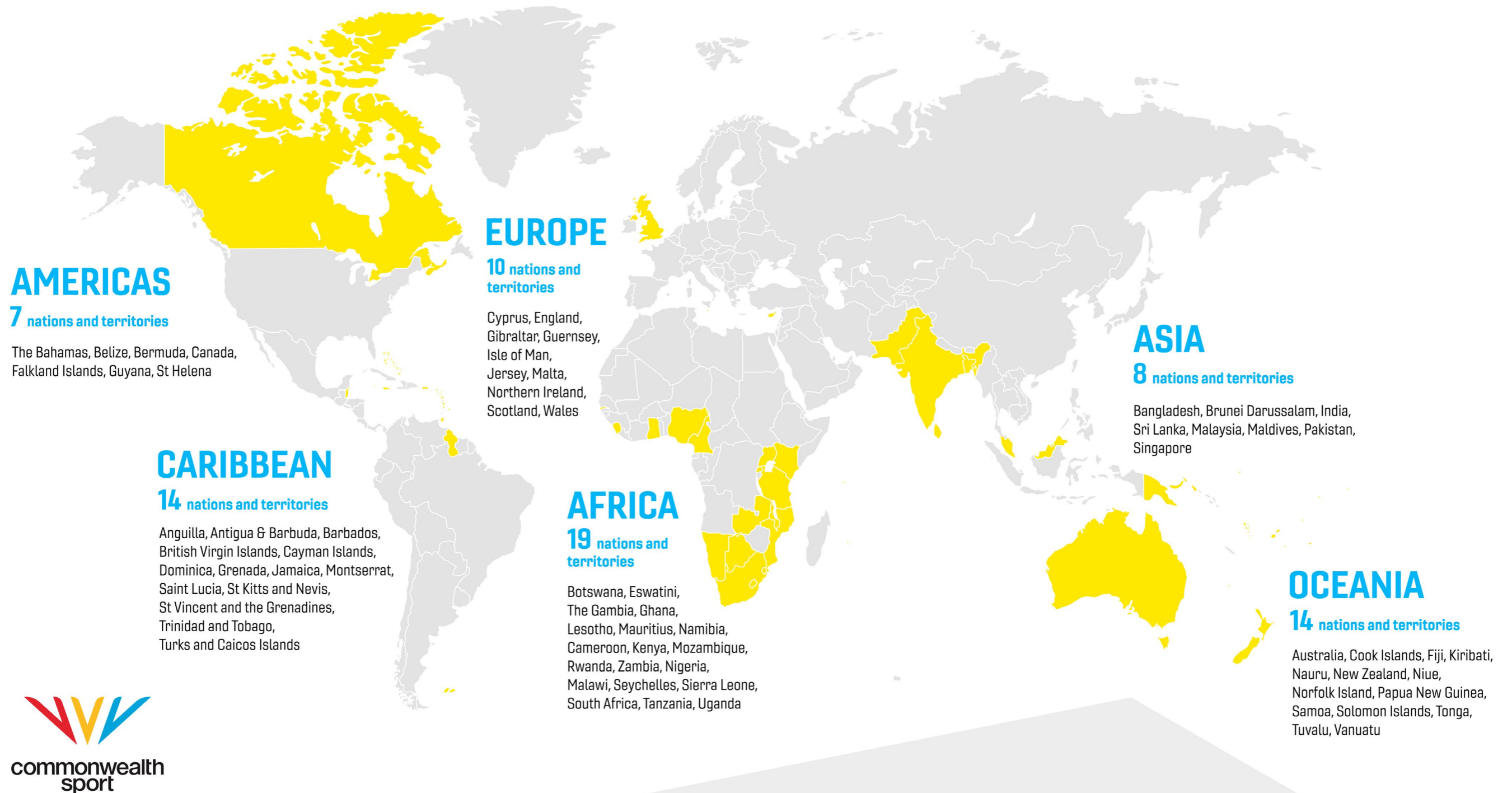


ZACH OKUSI

CGA SERVICES
COORDINATOR



COMPETING NATIONS AND TERRITORIES



CLIENTS & KEY PEOPLE

The client groups that Birmingham 2022 CGA Assistants provide a service for are the CGAs. Ensuring an exceptional level of customer service, operational support and Birmingham 2022 spirit for these clients is key to your role as a CGA Assistant volunteer. The client groups you will be liaising with and assisting during the Games are:

THE COMMONWEALTH GAMES FEDERATION (CGF)

The primary clients for Birmingham 2022 are those from the Commonwealth Games Federation. As the Governing Body of the Commonwealth Games, they hold overall responsibility and control of the Games.

COMMONWEALTH GAMES ASSOCIATIONS (CGAs)

The Commonwealth Games Associations are the 72 recognised nation and territory organisations that are responsible for organising, preparing, and selecting the group of athletes to represent and compete in the Commonwealth Games. Each Commonwealth Games Association will bring the following official representatives to Birmingham 2022 who you will be assisting during your role: CGA President, Secretary General, Chef de Mission, General Team Manager and Team Officials.

CGA PRESIDENT

The CGA President is the elected leader of their respective CGA and represents the nation or territory at the General Assembly.

CGA SECRETARY GENERAL

The CGA Secretary General is the elected Chief Administrator of each CGA. They are the link between the President and the athletes/team officials. They also work closely with the Chef de Mission.

CHEF DE MISSION (CDM)

The Chef de Mission is the leader of the delegation at the Commonwealth Games Villages and is the primary contact for the Games' Organising Committee. They are the single point of reference for any issues and they report these issues back to the Organising Committee at the daily Chefs de Mission meetings in the Commonwealth Games Villages each morning. The Chef de Mission also acts as the Media Spokesperson for the team.

DEPUTY CHEF DE MISSION / GENERAL TEAM MANAGER

The Deputy Chef de Mission/General Team Manager (GTM) reports directly to the Chef de Mission and manages the operational needs of athletes and team officials within each delegation. The number of General Team Managers assigned to each CGA is based on the number of athletes in their delegation.

TEAM OFFICIALS

Team officials include Team Leaders, coaching staff and medical professionals. The number of team officials is based on the number of athletes in the team.

TEAM ATTACHÉ

There is one Team Attaché per CGA. This is the link between the CGA and the host city/country. The Team Attaché assists with non-sport related matters and matters outside the Commonwealth Games Villages.

PRESS ATTACHÉ

The Press Attaché is the link between the CGAs and the press (optionally appointed by the CGAs).

INTERNATIONAL / DOMESTIC DIGNITARIES

An International or Domestic Dignitary includes individuals from government and sporting backgrounds. These dignitaries from all participating nations and territories will be invited to the Games by their respective CGA.



CGA ENTITLEMENTS

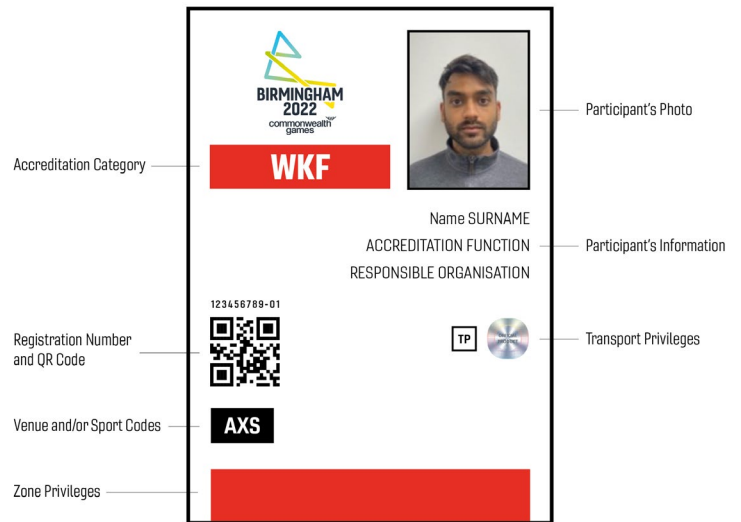
As fundamental clients to the Games, CGAs have access to certain entitlements. These entitlements are dependent on each CGA and their size. Entitlements such as transport and accreditation are essential to ensure a successful delivery of the Games for the CGAs.

Accreditation

Accreditation identifies and registers all participants of the Games to ensure that only eligible people can access venues and perform official functions. All members of a CGA delegation, including athletes and team officials are entitled to accreditation at the Games.

Once a CGA has finalised their accreditation requirements, further predetermined privileges such as transport can be confirmed.

Accreditation Pass Example



Transport

CGAs are entitled to a variety of transport options during Games Time.

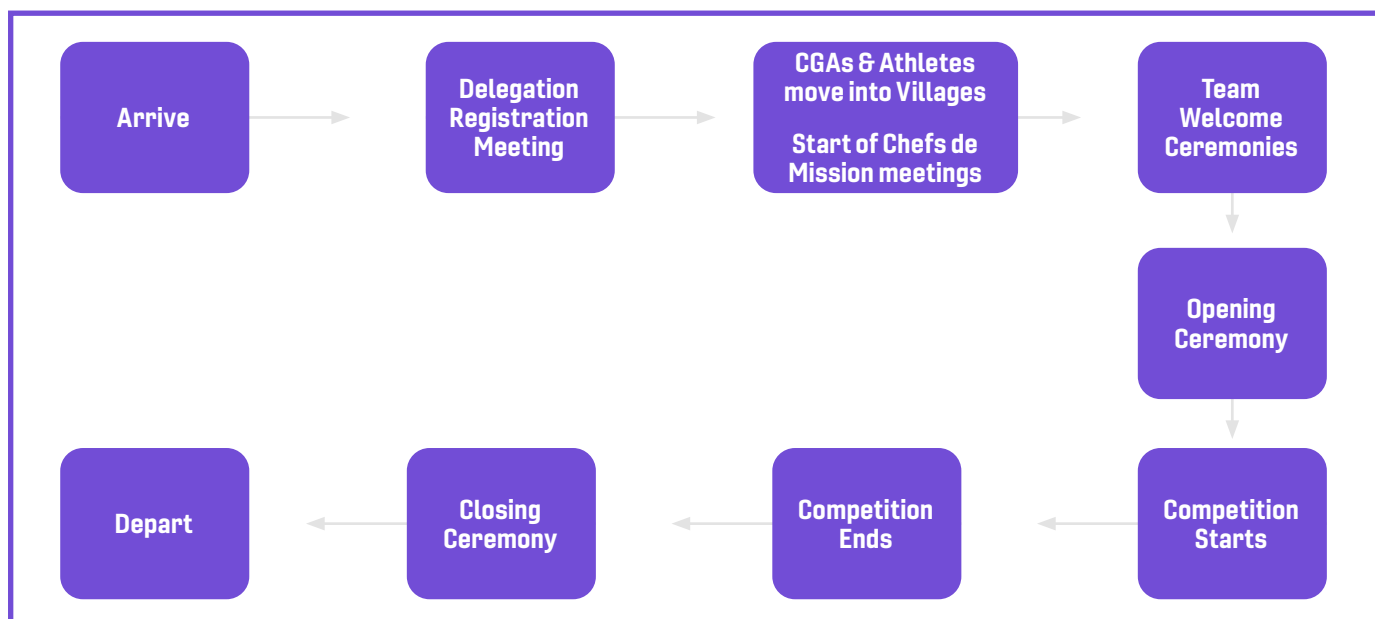
CGA Dedicated Vehicles	CGAs will be provided with a dedicated vehicle/s to cater for the movement of athletes, support staff and team officials. The number of vehicles allocated to each CGA will be determined by each team's size.
T1: Dedicated car & Driver Service	Dedicated car and driver for specific Games Family clients. This will be pre-decided for a small number of clients.
T2: Shared Car & Driver	<p>On Demand & Request for Transport</p> <p>The On-Demand service will provide a taxi-style travel service from several key Birmingham 2022 locations for T2 entitled clients to any location on the official T2 Destination List.</p> <p>The T2 On Demand service will be provided from the Commonwealth Games Villages, the Games Family Hotel, Games Headquarters, and all competition venues when in session. Note: Lee Valley Velopark in London will only run a T2 service.</p> <p>On-Demand Operational Times (Games Time): 07:00-23:00</p> <p>Request For Transport bookings will be available for travel between official T2 destinations where the On-Demand service is not available.</p>

FUN FACT...

Birmingham Library is the largest library in Europe.

COMMONWEALTH GAMES ASSOCIATIONS JOURNEY AT THE GAMES

There are key checkpoints for each CGA during the games such as:



- Delegation Registration Meetings

Once a CGA arrives at the Welcome Centre (WEL), they have a mandatory meeting with Birmingham 2022 called a Delegation Registration Meeting (DRM). The purpose of this meeting is to determine the final CGA team size and resolve any outstanding issues or concerns before they enter the Commonwealth Games Villages (CGV).

- Chefs de Mission Meetings

Chefs de Mission (CdM) meetings are daily meetings for the CGAs to raise any issues to Birmingham 2022 at Games Time. They also provide an opportunity for Birmingham 2022 to provide any updates and distribute information to the CGAs.

- Team Welcome Ceremonies

Team Welcome Ceremonies represent the official welcome to the Birmingham 2022 Games for each CGA. These ceremonies will take place across three Villages and include a traditional ritual speech from the Chef de Mission and the raising of the CGA's flag to a CGA's anthem. For CGAs, these ceremonies will symbolise the beginning of their Games experience.

- Opening & Closing Ceremonies

The Opening Ceremony of the Birmingham 2022 Commonwealth Games will take place on 28 July at Alexander Stadium. It will be a unique celebration of Birmingham, the UK and the Commonwealth, and of course a welcome celebration for the athletes and team officials from all 72 nations.

The Closing Ceremony will take place at Alexander Stadium on 8 August. Birmingham 2022 want this to be a celebratory event for all athletes and team officials, celebrating their achievements at the completion of a successful Games.

FUN FACT...

Australia tops the chart of all-time medal winners (2416) with England coming in 2nd (2144) and Canada in 3rd (1555).

▶ MY ROLE

WHAT IS A CGA ASSISTANT?

As a CGA Assistant, you will provide support to members of the 72 CGAs including Chefs de Mission (CdM), team management, athletes, and coaches. You will assist with day-to-day activities, such as meetings, administrative tasks, operations, and facilitate communications with the Birmingham 2022 CGA Relations team.

As a CGA Assistant, there are three different roles you can have:

- CGA Assistants
- CGA Assistant Drivers
- Games Services Assistants

CGA ASSISTANTS

CGA Assistants are assigned to a specific CGA for the duration of the Games and their duties will be managed by their respective Chef de Mission. Each CGA will have a different number of volunteers dependant on their size. Some of your tasks can include but are not limited to:

- **Provide General Destination Information:** Researching local providers or other requested services, locations for dinners or events, local sightseeing locations.
- **Team Welcome Ceremony:** Assisting with the marshalling of teams.
- **Operational Assistance:** Collecting daily correspondence from the Games Services Centre, packing team kit bags, assisting with team set-up, and working out daily logistics such as team flag bearer events.
- **Administrative Tasks:** Supporting the CGAs with sending emails to clients, meeting and greeting visitors, collecting tickets for the team, collecting items for the CGAs athletes and team officials.

FUN FACT...

Big films & series filmed in Birmingham & West Midlands:

- Line of Duty
- Mission Impossible 7
- Nativity!
- The Italian Job (1969)

CGA ASSISTANT DRIVERS

To make use of the CGA dedicated vehicles, CGAs may require CGA Assistants to drive these vehicles. The journey will be dependent on the requirement of each CGA. For example, you may be required to drive one of the athletes to a venue, drive the Chef de Mission to a meeting or take a team official to a nearby shopping destination.

In the period where CGA Assistant Drivers are not driving, they will be asked to fulfil the role of CGA Assistant with different tasks delegated by the CGAs.

CGA Assistant Driver Volunteers will be identified prior to Games time and additional training will be provided to those who decide to take on this role.

GAMES SERVICES ASSISTANTS

As a Games Services Assistant, you will be assigned to the Games Services Centre (GSC) and will be part of the team supporting the operation of all services provided at the Centre. Some of the specific tasks you will undertake are:

- Village Check In & Out: Support CGA Villages check-in and checkout process
- Provide administrative assistance with managing the Games Services Centre
- Managing the reception desk
- Distributing Commemorative Medals, Medal Boxes & Different Sport Spectating Athlete tickets
- Assisting with booking CGA meeting rooms
- Chefs de Mission meeting prep / support

CGA ASSISTANTS ROLE AT CEREMONIES

Once CGA delegations have moved into the Villages, they will have the opportunity to attend their own Team Welcome Ceremony. This will involve a cultural performance, raising of the flag and playing of their anthem as well as a speech from the Chef De Mission. CGA Assistants will have a role in organising teams and athletes to attend the ceremony at the relevant time and location.

In addition, some CGA Assistants will be required to provide operational assistance for the Opening and Closing Ceremonies. As a CGA Assistant, you will be required to assist the Games Family and Ceremonies teams with mustering the athletes/team officials at a designated village and escorting CGAs to their respective Load Zones for departure to Alexander Stadium.

Opening Ceremony	Closing Ceremony
Location: Alexander Stadium	
Date: 28 July	Date: 8 August
Ceremony starting time: 20:00	Ceremony starting time: 20:30
Ceremony finishing time: 22:30	Ceremony finishing time: 22:00
<p>* Times are approximate and subject to change Please note: the above times are ceremony starting and finishing times and are different to your allocated shift times sent separately by email.</p>	

To avoid disappointment, it is also important to note CGA Assistants are not permitted to march with their assigned CGAs at the Opening or Closing Ceremonies.



EXPECTATIONS OF A CGA ASSISTANT

ADAPTABILITY

Adaptability is the ability to rapidly implement different skills and behaviours in response to changing circumstances.

Whilst you will be aware of your daily tasks at the start of every shift, you may be required to do a different task suddenly depending on availability and changing circumstances. Alongside being adaptable, you will need to be enthusiastic and open to taking on the new opportunities.

COMMUNICATION

The successful conveying or sharing of ideas and feelings.

You have been selected for this role due to your expression and presentation of excellent communication skills. Communication skills will be vital in every task associated with your role as a CGA Assistant. Given the clientele that you will be working with every day, it is key to be professional, polite and friendly in all of your interactions. You may be tasked with a variety of different interactions, therefore it is always vital to enter all situations enthusiastically and with a smile.

CUSTOMER SERVICE

Demonstrate exceptional service and hospitality throughout the Games and respect the expectations of the clients.

CGAs are an important client group; they include key members which are crucial to the Games. It is vital to demonstrate exceptional service throughout and respect the expectations of the clients. You are the face of the Games, and will be dealing with most enquiries, which could be praise and appreciation, or complaints. Communication and personable skills are a necessity to ensure all encounters are friendly, yet professional.

CULTURAL AWARENESS

The recognition of the nuances of your own and other cultures.

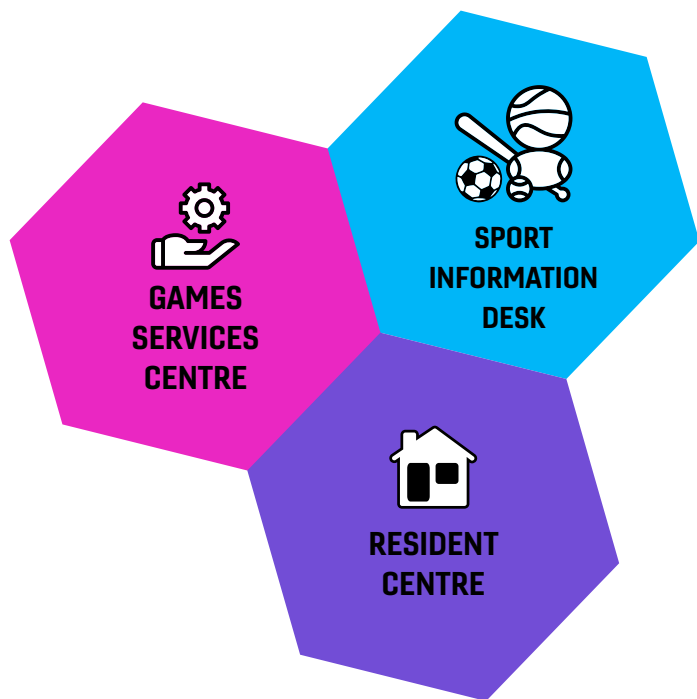
There will be 72 CGAs in attendance who present a wide variety of cultural beliefs and behaviours. As a CGA Assistant who will be within close contact to these CGAs, it is imperative that you display cultural awareness and sensitivity at all times.



3 Pillars of Escalation

Problems that occur at the Villages will likely fall into three categories: Sport, Games Services or Residential.

As a CGA Assistant your first port of call when managing problems will be to head to one of these three locations.



ISSUE RESOLUTION

Collaborating, Accommodating, Compromising.

Issue Resolution is a vital skill for CGA Assistants. As the 'Face of the Games' you could be the first person that CGAs come to if they have an issue or question. It is your responsibility to handle these conflicts in a friendly manner, and always follow the 3 Pillars of Escalation.

- All sport related enquiries should be directed to the Sport Information Desk i.e. update to draws, sport entries.
- All accommodation related enquiries should be directed to the Resident Centre i.e. housekeeping requests, lights not working.
- All other functional area enquiries should be directed to the Games Services Centre i.e. booking transport, lost accreditation.

DECISION MAKING

The process of identifying a decision, gathering information, and assessing alternative resolutions.

It is important to understand which decisions require your proactivity in finding a solution, and when to escalate the process to a member of staff.

Remember: volunteering at the Commonwealth Games is a fantastic experience but above all, we want you to have fun and always come to your shift with a big smile!

▶ VENUES & SPORTS

CGA Assistants will be based at the Commonwealth Games Villages but may also be required to travel to competition and non-competition venues (e.g. training Venues, Games Family Hotel) at Games Time.

COMMONWEALTH GAMES VILLAGES

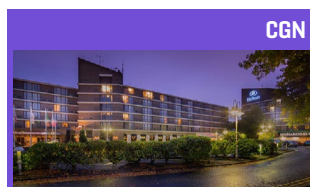
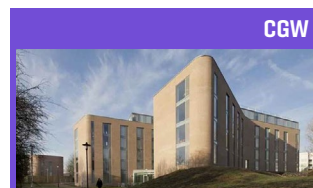
CGA Assistants will start their shift at one of the main villages – Commonwealth Games Village Birmingham (CGB), Commonwealth Games Village NEC (CGN) and Commonwealth Games Village Warwick (CGW) – checking in at the Games Service Centre each day. It is important to be aware that there are two (2) further Villages that teams will be based at throughout the period of the Games. These are: Commonwealth Games Village City Centre (CGC) and Satellite Village London (SVL). Whilst you will not be based at either of them you may be required to conduct tasks related to the CGA operations beyond your designated Village. You can find out more information about each village at the end of this manual, or by clicking each of the icons.

GAMES SERVICE CENTRE

The Games Services Centre (GSC) will act as a one-stop shop for CGAs in the Commonwealth Games Villages. The Games Services Centre is a central communication and service hub, providing Chefs de Mission (CdM) and team officials with a location to obtain information from specific Games Functional Areas (FAs) and/or raise and resolve Games related issues.

SPORT INFORMATION DESK

A Sport Information Desk will be located at each Commonwealth Games Village. The aim of this



information service is to ensure efficient and accurate communication of sport-specific and Games wide information to CGAs and team officials.

RESIDENT CENTRE

The Resident Centre is a front desk for athletes, which will be manned between the hours 07:00 - 23:00. However, there's one Resident Centre at all three main villages which will be open for 24 Hours. The main purpose of the Resident Centre is to answer athletes' queries ranging from housekeeping to entertainment to hair and beauty. The Resident Centre will also deal with athletes' complaints, concerns and feedback related to their accommodation and relay that to relevant teams.
































Opening & Closing Timings:

19 – 21 July 2022	08:00–20:00
22 July – 08 August 2022	07:00 – 23:00
09 – 10 August 2022	08:00–20:00 / 08:00–18:00



COMPETITION VENUES

Select the VENUE icon for information on that venue, or click the SPORT icon below for information on the sport at that venue.

<p>Alexander Stadium</p>  <p> </p>	<p>Arena Birmingham</p>  <p> </p>	<p>Cannock Chase Forest</p>  <p></p>
<p>Coventry Stadium & Arena</p>  <p></p>	<p>Edgbaston Stadium</p>  <p></p>	<p>Lee Valley VeloPark</p>  <p></p>
<p>The NEC</p>  <p></p>	<p>Sandwell Aquatics Centre</p>  <p></p>	<p>Smithfield</p>  <p></p>
<p>St Nicholas Park</p>  <p></p>	<p>Sutton Park</p>  <p></p>	<p>University of Birmingham</p>  <p></p>
<p>Victoria Park</p>  <p></p>	<p>Victoria Square</p>  <p></p>	<p>West Park</p>  <p></p>

More information on venues and volunteer travel will be given out separately in Venue Specific Training.



▶ VENUES

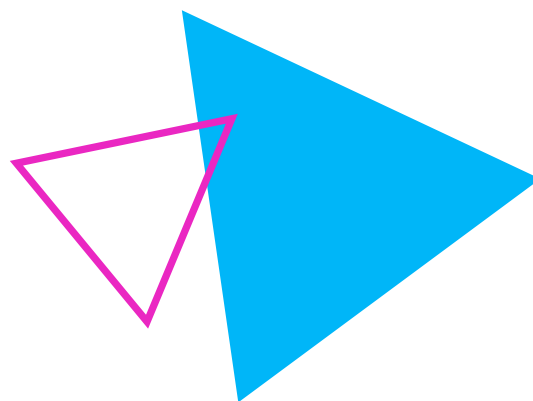
GAMES FAMILY HOTEL

The Games Family Hotel (GFH) is the Grand Hotel Birmingham (Postcode: B3 2BS). This is an accredited venue and is the only 'Exclusive Use Hotel' that will accommodate the Games Family. The Grand Hotel will accommodate all CGAs Presidents, Secretaries General, Commonwealth Games Federation Board, and distinguished and honoured guests. Alongside The Grand Hotel we have acquired rooms in Hotel Du Vin, Hyatt Regency & McDonald Burlington to fulfil any further Games Family accommodation needs.



GAMES FAMILY HOTEL GAMES SERVICE CENTRE

The Games Family Service Centre will operate from the Games Family Hotel, providing a full range of services to Games Family including protocol, arrivals and departures, accreditation, transport, and ticketing.



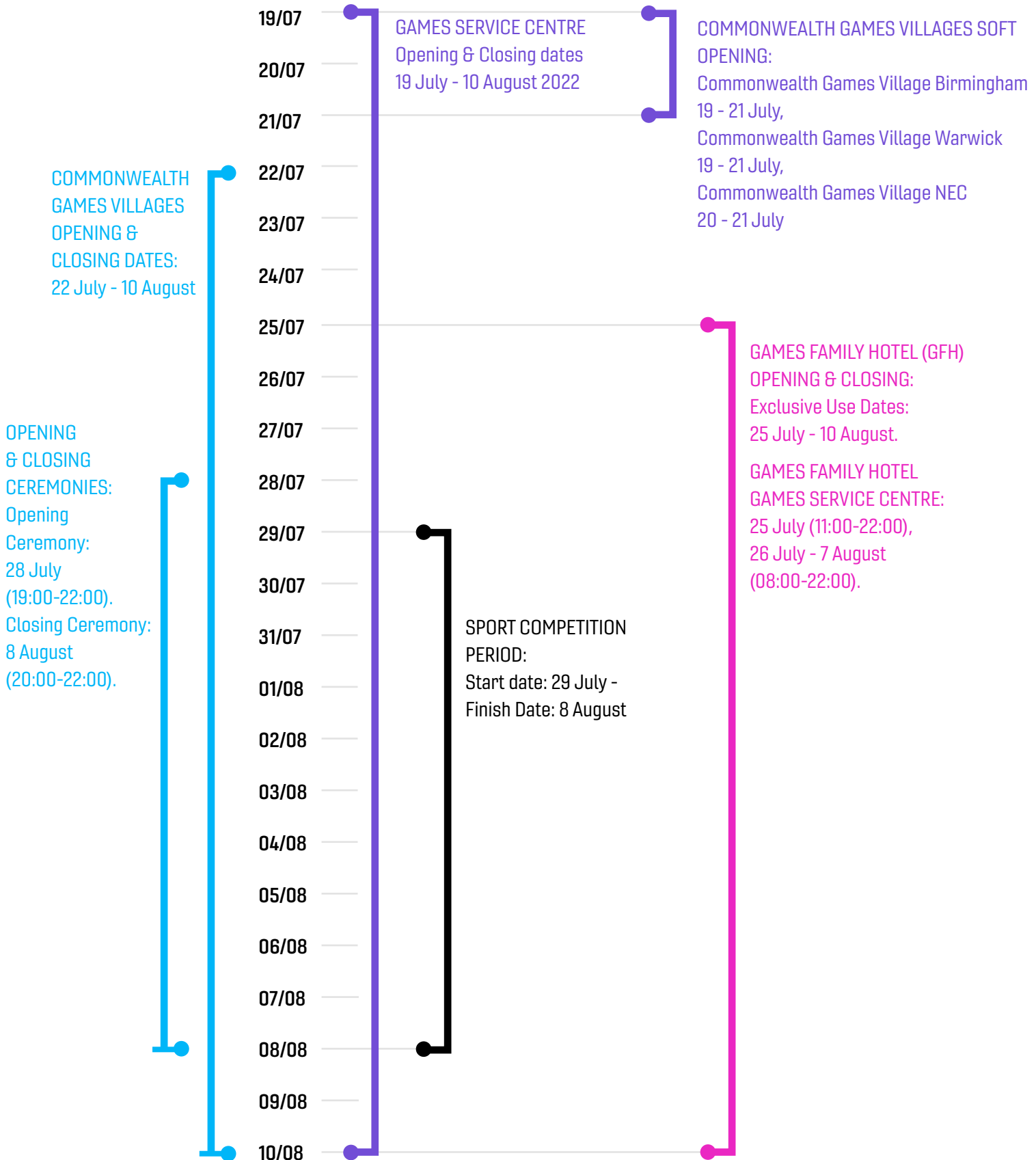
The Food & Beverage timings at the Grand Hotel for the Games Family are as follows:

Food & Beverage Options	Timings	
Isaac's		
Breakfast	Weekdays: 06:30-10:30	Weekends: 07:00-11:00
Dinner	18:00-22:00 (Last Orders)	
Madeline's Bar		
Opening Hours	10:00-23:00	Last Orders: 22:30



► KEY INFORMATION

KEY DATES



Click [here](#) to view the competition schedule.



► BIRMINGHAM 2022



LEGACY

The Games will help us to recharge, rise, grow, and succeed, leaving a long-lasting legacy and advancing our ambition for a fair and thriving region for all.

We are proud that Birmingham 2022 will deliver the largest fully integrated para-sport programme for any Commonwealth Games and, for the first time in global multi-sport event history, more medals will be awarded to women than men.

[Click here](#) to find out more about the B2022 Legacy.



SUSTAINABILITY

Our ambition is clear: we will deliver the most sustainable Commonwealth Games since the event began. Birmingham 2022 hopes to be the **first ever carbon-neutral Games**.

[Click here](#) to find out more about our Sustainability Pledge.

OUR PLEDGE

TO MAKE BIRMINGHAM 2022
COMMONWEALTH GAMES
THE MOST SUSTAINABLE YET

United by Birmingham 2022

The Birmingham 2022 Commonwealth Games will touch millions of lives. Way beyond 11 days of sport. It can help young people and communities to grow and succeed. It will bring people together, improve health and wellbeing, and put us on the map. To do that we have created United by 2022. It is the legacy charity for the Birmingham 2022 Commonwealth Games – established so legacy doesn't stop when the Games does.

United By 2022 is building a community fund that can carry on the best projects started by the Games. This means we will be able to create more opportunities for young people, like the creation of accessible playgrounds, or the rollout of catch-up swimming lessons. We will enable practical support, delivered at a local level, placed in the hands of the diverse communities of Birmingham and the West Midlands.

[Click here](#) to find out more about United by Birmingham 2022.

▶ APPENDIX

ACRONYM	DEFINITION
ARB	Arena Birmingham
AXS	Alexander Stadium
CCW	Catering, Cleaning, Waste
CdM	Chef de Mission
CGA	Commonwealth Games Association
CGB	Commonwealth Games Village Birmingham
CGC	Commonwealth Games Village City Centre
CGF	Commonwealth Games Federation
CGN	Commonwealth Games Village NEC
CGV	Commonwealth Games Villages
CGW	Commonwealth Games Village Warwick
CKC	Cannock Chase
COV	Coventry Stadium & Arena
DRM	Delegation Registration Meeting
DSSA	Different Sport Spectating Athletes
EDG	Edgbaston Stadium
FA	Functional Area
GFH	Games Family Hotel
GFS	Games Family Services
GSC	Games Services Centre
GTM	General Team Manager
LVV	Lee Valley Velopark
NCA	NEC Arena
NEC	NEC Precinct
OD	On-Demand
PEA	Prime Event Access
PRT	Protocol
PSA	Pedestrian Screening Area
RFT	Request for Transport
SAC	Sandwell Aquatic Centre
SMI	Smithfield
SUT	Sutton Park
SVL	Satellite Village London
TWC	Team Welcome Ceremony
UAC	Uniform Accreditation Centre
UNB	University of Birmingham
VIC	Victoria Park
WAR	St Nicholas Park – Warwick
WEL	Welcome Centre
WOL	West Park – Wolverhampton

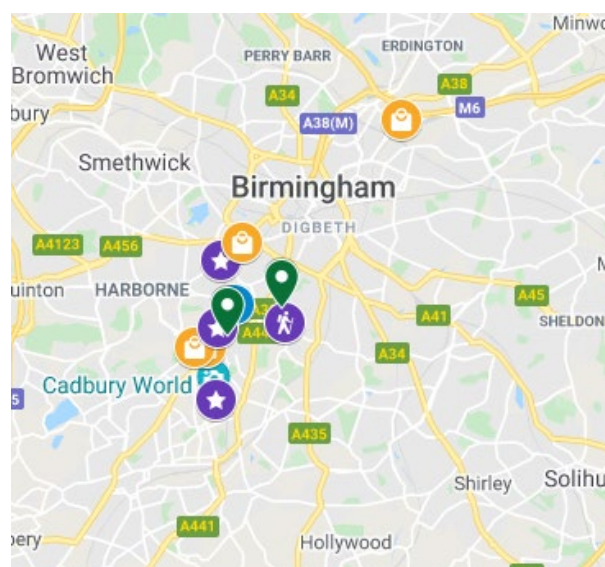


Commonwealth Games Village

BIRMINGHAM

Village Code:
CGB

Location:
University of Birmingham
B15 3SR



Click the map for further information

Travel Information:

The University of Birmingham has its own train station called "University Station." There is a direct line from Birmingham New Street to the University of Birmingham which takes approximately 8 minutes.

8 local bus services cover the University of Birmingham area (41,23, 24,76, X21, X22).

Nearest sporting venue & sports:

The nearest sporting venue to the village is at the University of Birmingham where Hockey & Squash will take place.

Shopping near the village:

There is a wide variety of shops around the village. The nearest wholesalers to the village is Makro. There is the Selly Oak Shopping Park which has a Sainsbury, Tesco Express & Aldi which are all less than a mile away from the village and are in Selly Oak.

Sightseeing locations:

The Old Joe which is at the University of Birmingham is the tallest freestanding clock in the world. Cannon Hill Park is made up of 80 acres of parkland and 120 acres of conservation and woodland plantation. The park is home to the Birmingham Wildlife Conservation Centre and the MAC theatre.

Cadbury World is the home of Birmingham's famous Cadbury Chocolate. You can take a tour of the attraction and learn about the history of chocolate and the Cadbury business.

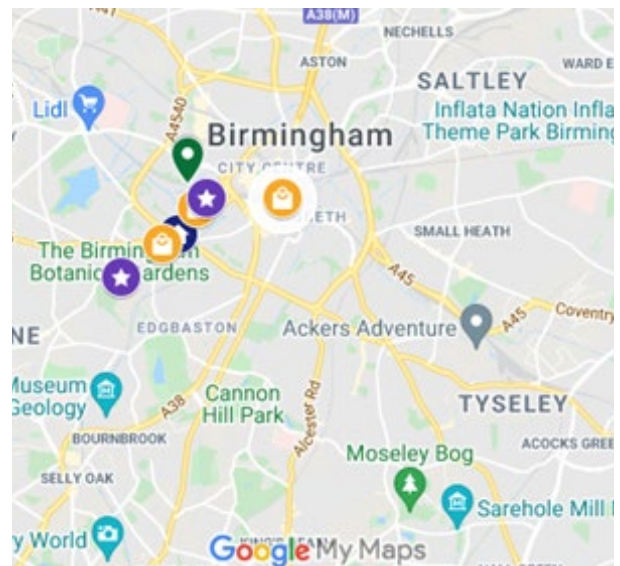


Commonwealth Games Village

CITY CENTRE

Village Code:
CGC

Location:
Park Regis Hotel
B15 1DT



Click the map for further information

Travel Information:

Five Ways Train Station is 10 minutes away from the village

Bus routes 1, 23, 24, 80, 8A, X10, X21 all pass close to the Commonwealth Games Village City Centre

Nearest sporting venue & sports:

The nearest sporting venue to this village is Arena Birmingham which will host Gymnastics.

Shopping near the village:

Commonwealth Games Village City Centre is in the heart of Birmingham and benefits from being close to a wide variety of locations.

In terms of shopping for food & hygiene products there is a Morrisons within 5 minute walk and a Sainsbury local within 10 minute walk.

For restaurants and clothes shopping this village is within 1.3 miles to the Bullring which has high-retail shops like Selfridges, Zara, Next & Footlocker.

Sightseeing locations:

One of the key locations to visit around the city centre are the canals with one of the highlights being the Black Sabbath bridge in tribute to Birmingham's famous Heavy Metal Group Black Sabbath. This location is a 15-minute walk away from the village.

To discover more about Birmingham's present and past, one of the key locations to visit is The Birmingham Museum & Art Gallery. This is less than 1 mile away from the village.



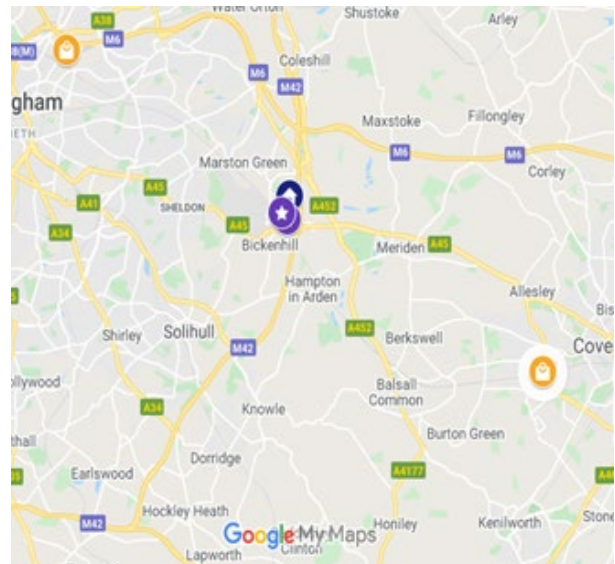
Commonwealth Games Village

NEC

Village Code:
CGN

Location:

Hilton Birmingham Metropole
(B40 1PP), Moxy Hotel (B40 1NT)



Click the map for further information

Travel Information:

A 5-minute walk from Birmingham International Train Station.

A 15-minute train from Birmingham New Street Station.
Stop SB (Services: 75, 75A, X1, X2)

Nearest sporting venue & sports:

The nearest sporting venue at this village is The NEC Precinct which will host Netball, Weightlifting, Para Powerlifting, Table Tennis, Para Table Tennis, Boxing and Badminton.

Shopping near the village:

Commonwealth Games Village NEC benefits from being close to Resorts World which has a lot of shops and restaurants that CGAs could be interested in visiting.

Resorts World has a cinema and a bowling alley whilst also having a variety of outlets such as: Nike, Next, Lindt & The North Face.

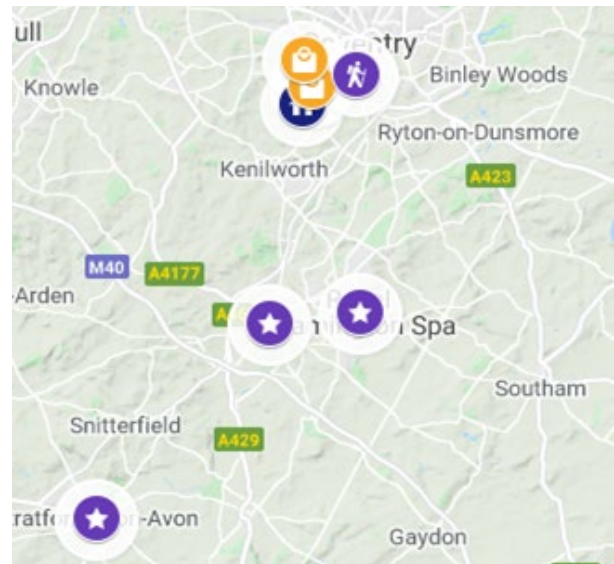


Commonwealth Games Village

WARWICK

Village Code:
CGW

Location:
University of Warwick
CV4 7AL



Click the map for further information

Travel Information:

Coventry Rail Station, approximately three miles from the village, is the nearest main-line train station to the University.

If you're travelling locally, you may find the nearer, but less frequently served, Canley Rail Station or Tile Hill Rail Station more convenient.

Nearest sporting venue & sports:

The nearest sporting venue at this village is Coventry Arena & Stadium which will host Rugby Sevens, Judo and Wrestling.

Shopping near the village:

Cannon Park shopping centre is within less than a 1-mile walking distance of the village. Cannon Park Shopping Centre has a variety of shops such as Tesco, Wilko, Sports Direct & Boots.

Warwick is also within proximity to a Costco with Costco Coventry being less than 2 miles away from the village.

Sightseeing locations:

War Memorial Park is Coventry's largest park being 48.5 hectares and was opened in July 1921 as a tribute to the soldiers from the city who lost their lives during the First World War. This location is 2 miles away from the village. This location can be busy around the summertime and is a nice location for a walk. One of the locations worth visiting in Warwick is Warwick Castle.

Stratford Upon Avon is the birthplace of Shakespeare and has a lot of locations worth visiting. In Stratford, you can visit Shakespeare's Birthplace, Anne Hathaway's Cottage & Gardens and the Royal Shakespeare Theatre. Royal Leamington Spa is a town with Georgian and Victorian Architecture and is a few miles away from the village. This town has a good selection of restaurants and pubs.



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CONTACT INFORMATION

Birmingham 2022

One Brindley Place
Birmingham
West Midlands
B1 2JB

Birmingham2022.com

